



Stronger Bridges to Health Forum 2009



June 10, 2009



Welcome

Adrian Núñez, Sr. Manager
Community Relations & HK Program,
San Francisco Health Plan



Overview of Today

- Registration Packet
- Evaluations
- Raffles



Overview of Today

- Welcome & Keynote
- Program Panel
- Raffle
- 1st Workshop Session
- Lunch
- 2nd Workshop Session
- Video & Groups Activity
- Raffle & Conclusion



Stronger Bridges

Forum Purpose

- Create a space to learn and develop your skills

What we ask of you

- Engage & Participate
- Network
- Divide & Conquer
- Complete Evaluations
- Have fun!



**STRONGER
BRIDGES TO
HEALTH FORUM 2009**

Welcome

**John Grgurina, CEO,
*San Francisco Health Plan***



**STRONGER
BRIDGES TO
HEALTH FORUM 2009**

Keynote Presentation

***“The State of
California’s Public
Health Programs”***

**Anthony Wright
Executive Director,
*Health Access California***



Health Program Panelist



Healthy Kids Program Update

**Adrian Nunez,
Sr Manager,
Healthy Kids & Community Relations, SFHP**



**SAN FRANCISCO
HEALTH PLAN™**

Here for you

SF Healthy Kids Overview

- Provides Medical, Dental, & Vision services
- To children in families under 300% of FPL, ineligible for State & Fed programs
- Used to cover 19-24 as well, however transitioned into HSF due to funding
- Regardless of immigration status
- Fills a gap for families
 - who exceed other program income limits
 - who do not meet immigration requirements

Background

- Conceptualized in 2000
- Created in 2001
 - 2nd County in the Nation
- Funded by:
 - City & County of SF
 - Proposition 10 (First 5)
 - Federal S-CHIP funds
- Since launch & through collaborative efforts, SF has reached universal health care for children

Access to Program

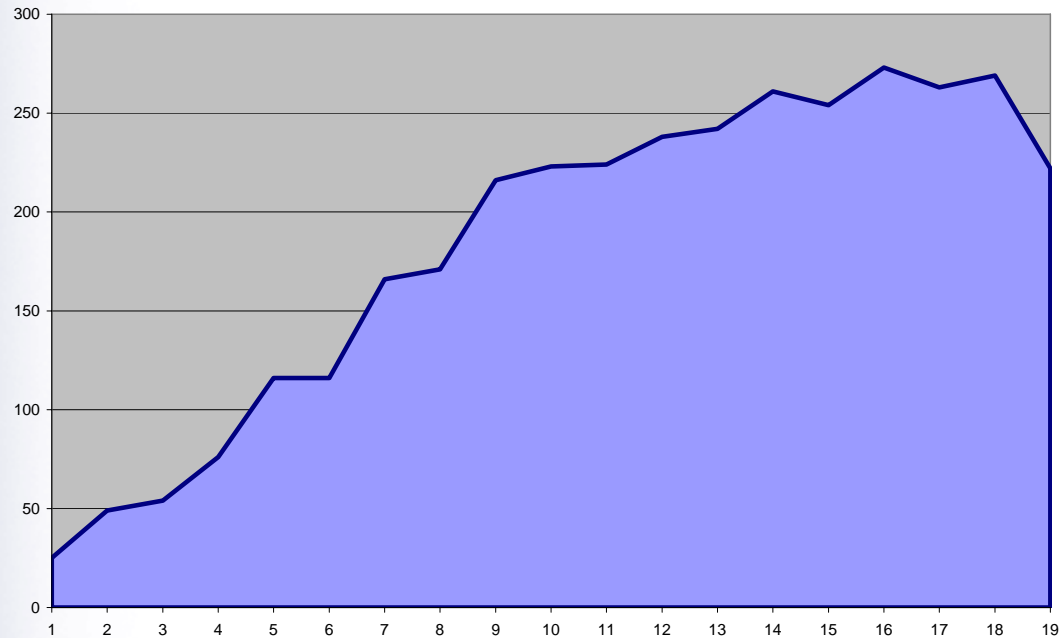
- Over 150 trained Healthy Kids application assistors
- HK Paper Application, HK Online Application, and One-e-App
- Ongoing training and support through GGHI Network
- April 2008 Report, Overall Satisfaction
 - Medical 97.8%
 - Dental 92.6%
 - Vision 85%
 - Member Services 97.3%

How many?

- 3,408 members as of June 2008

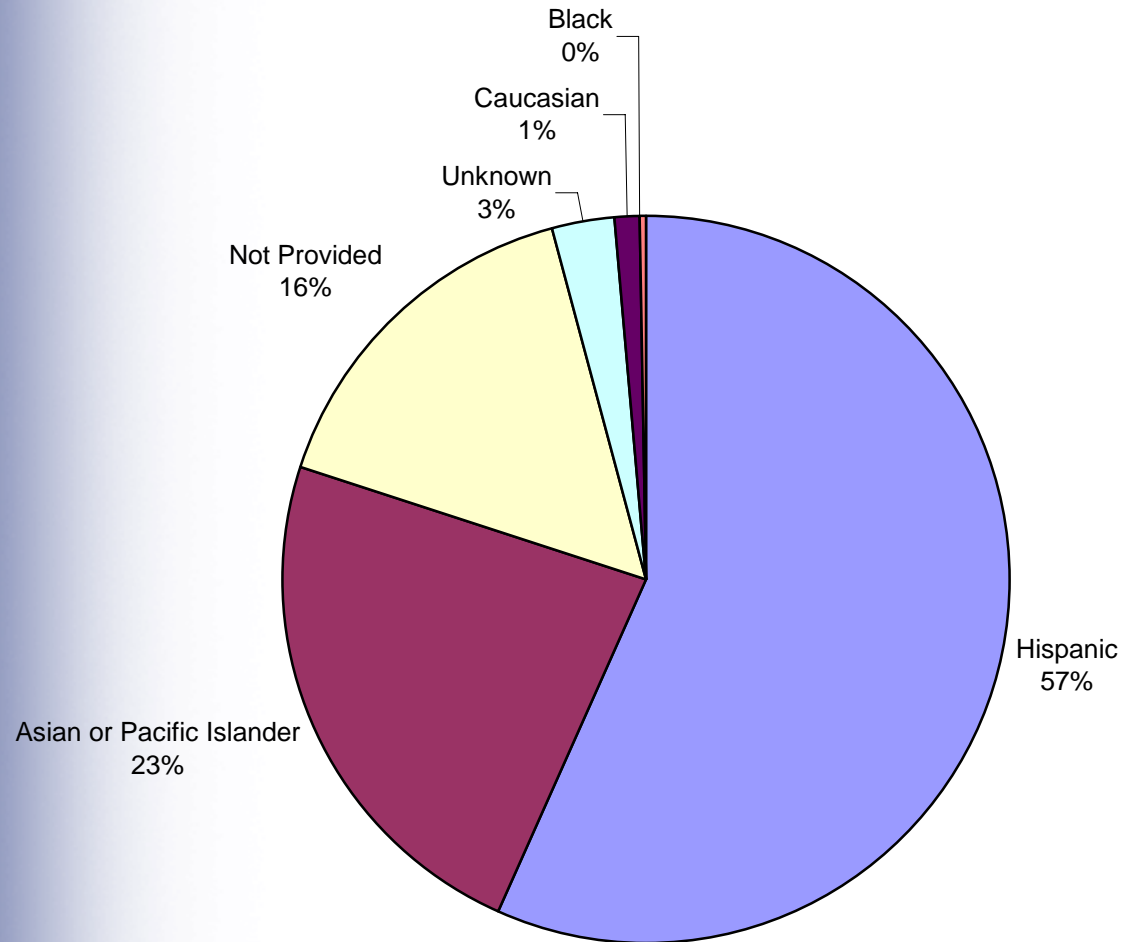
Age	#	%
0 to 5	436	12.6%
6 to 12	1480	42.8%
13 to 18	1544	44.6%

HK Age Distribution

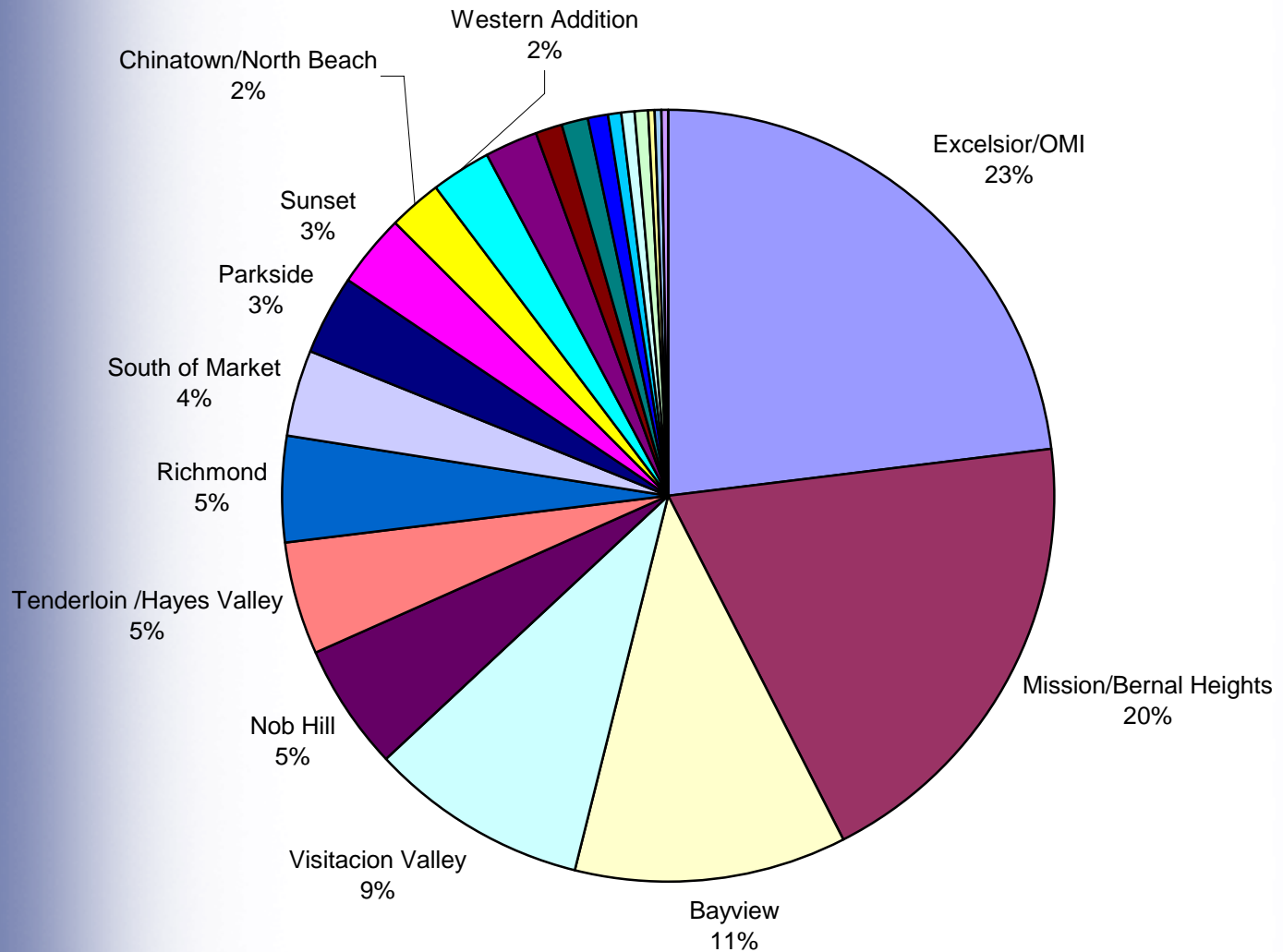


Who are they?

HK - Ethnic Breakdown

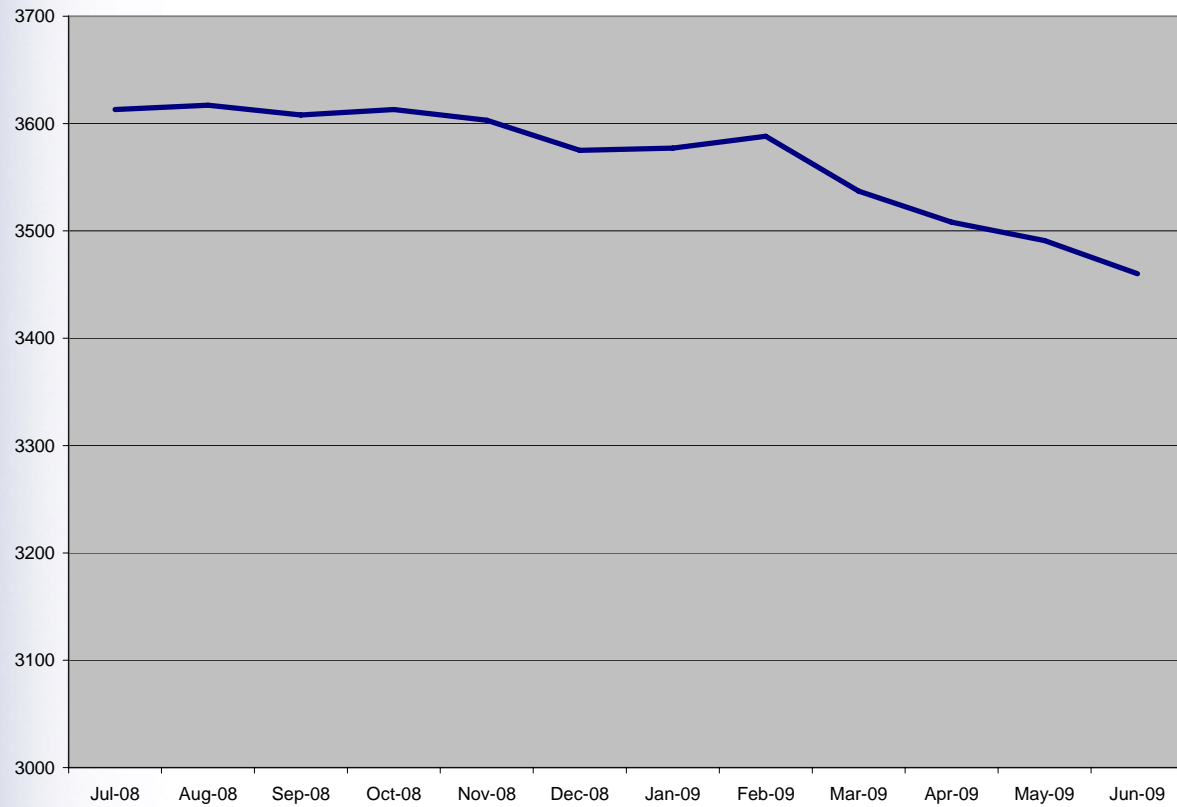


Who are they?



Trends

- HK membership slowly decreasing



Future Healthy Kids

- Dental Cap @ \$1500 per year per child
- Monitoring state budget and program changes
- Gov's proposed cuts to HFP jeopardizes SF Healthy Kids
- Will work to minimize impact to children & families



Healthy Families Program Update

Frances Culp,
San Francisco Department of Public Health

Children's Health Insurance Program (CHIP)

- The federal government created the CHIP in 1997.
- Largest expansion of children's health coverage since Medicaid (1960's).
- 7.4 million enrolled nation-wide.
- In 2009, President Obama signed legislation to continue/expand CHIP, known as CHIPRA.

HFP - History

- CA used CHIP funding to create the Healthy Families Program (HFP) to increase the number of children with access to health coverage.
- Funding is split between the State (35%) & the Federal (65%) governments.



HFP – Overview

- Comprehensive program: primary care + hospital care + vision + dental
- Children from birth through age 18.
- Income at or below 250% FPL.
- Monthly premiums: between \$4 - \$17, maximum of \$51 per family.
- Copayments: \$5 for some services.

HFP – SF Enrollment

- SF's HFP enrollment in the past year varies between 221 new members (2/09) and 393 (3/08).
- Net gain/loss shows highest enrollment in the months of May & June '08 (149, 83) & June, and more recently March 2009 (67).
- Goal – help eligible children remain enrolled without disruption.

Avoidable vs. Unavoidable Disenrollments

- Possibly Avoidable:
 - Non-payment of premium (49%)
 - AER info not received. (34%)
 - AER info incomplete (17%)
- Unavoidable
 - Applicant request termination (17%)
 - Citizenship/Immig. doc. not provided in 2 months (4%)
 - Not Eligible at AER* (55%)
 - Age-out (24%)

**includes enrolled in Medi-Cal, income increase or decrease, etc.*

Current Issues - CHIPRA

- CHIPRA provides funding through 2013, with additional \$32.8B above current funding levels.
- State allotments are calculated differently (improvement).
- CA project allotment for 2009 is \$1.5B (85% increase).
- State may expand HFP in ways not allowed before.

Current Issues – Cit Doc.

- Cit Doc requirement expanded to HFP (already in place for Medicaid).
- Effective 1/1/2010 or 1/1/2011, if state statute change is needed.
- Currently HFP requires copy of birth cert for enrollment, but does not require SSN.
- Electronic exchange with SSA to match child's SSN in the works.

HFP - CA Budget

Suggested Cuts

- The Governor has suggested a number of cuts to state-run programs to balance the budget.
- There is currently a budget gap of \$21.3B.
- Eliminate payments to Certified Application Assistors (CAAs)
- CAAs are paid \$60 per successful application for HFP & Medi-Cal.

HFP - CA Budget

Suggested Cuts

- Roll back eligibility from 250% to 200% FPL.
- 25% of the state's HFP enrollment is in this category.
- Up to 3,000 children in SF would lose coverage.
- Total elimination of the HFP.
- Enrollment in the State and county:
 - CA = 910,167
 - SF = 11,742

Healthy Families Program

- The Healthy Families program has done a great deal to help children throughout the State get the healthcare they need & deserve.





Medi-Cal Program Update

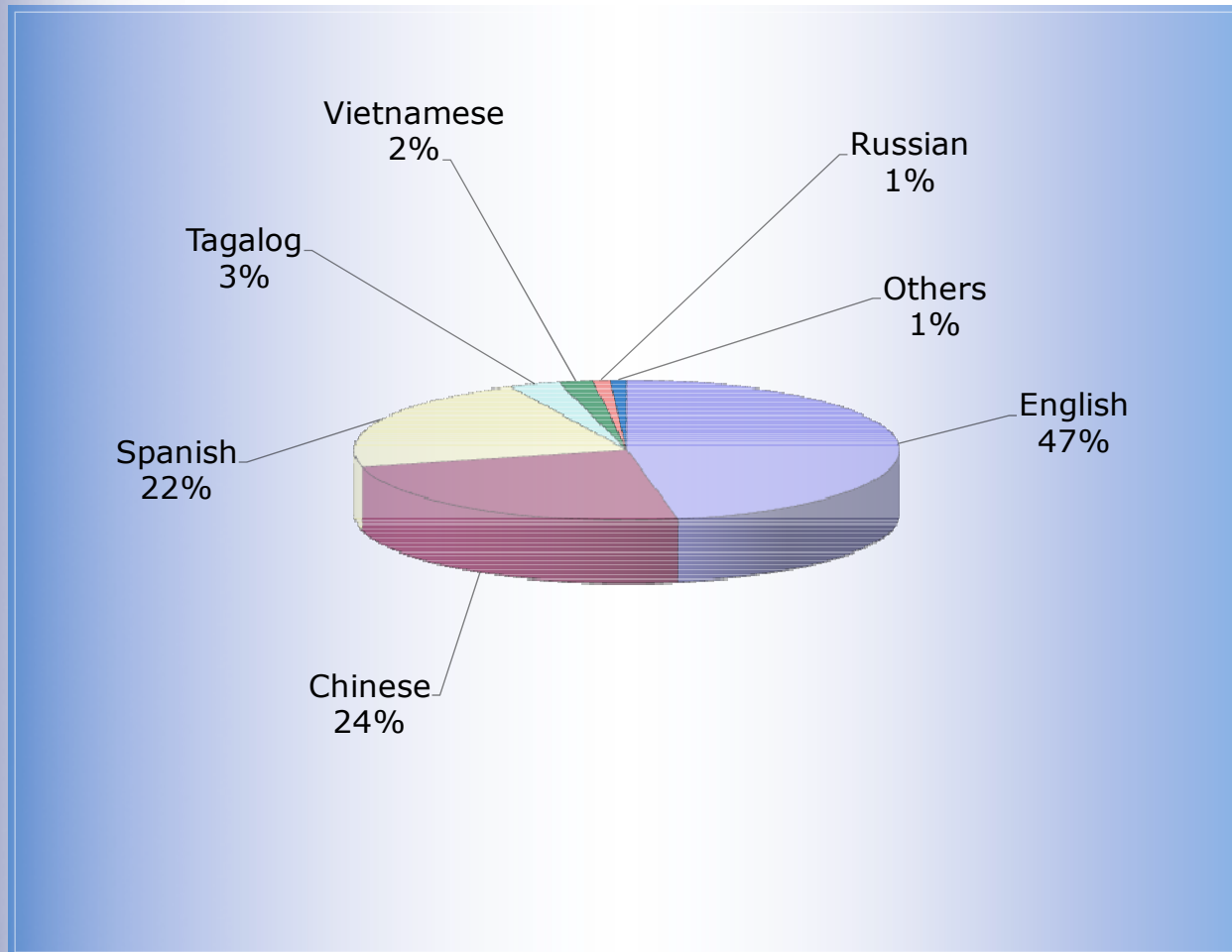
Bart Ellison,
Section Manager
SF Medi-Cal Health Connections

MEDI-CAL BENEFICIARIES



Non Public Assistance Medi-Cal	Public Assistance Medi-Cal	
62,331 (50.5%)	61,180 (49.5%)	
50.5%	39.3%	10.2%
<p><i>The total above includes 3,076 persons with Medi-Cal benefits managed by IHSS.</i></p> <p><i>About 12,000 QMB recipients, managed by staff at 1440 are not included in CADHCS figures here.</i></p>	<p><i>SSI = 48,551 (39.3%) (About 17,678 SSI recipients also receive IHSS assistance)</i></p> <div data-bbox="1142 1096 1793 1288" style="border: 2px solid teal; padding: 5px; margin-top: 10px;"> <p><i>CalWORKs, Foster Care = 12,629 (10.2%)</i></p> </div>	

MEDI-CAL LANGUAGES



MEDI-CAL CLIENTELE PROFILE



- ❑ 74.5% are families and children
- ❑ 15.5% are aged (over 65)
- ❑ 10% are disabled
 - 53% are non-English speaking
- ❑ 60% are US citizens
- ❑ 28% are legal residents ("qualified aliens")
- ❑ 12% are undocumented aliens
 - 85% have no share of cost

TRENDS / CHALLENGES



- Budgets

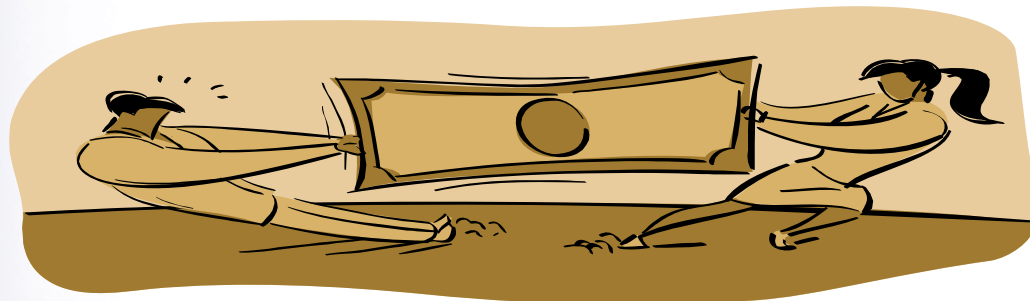
Federal, State, Local

- Economy (Unemployment)

Increase in Applicants/Families

- Benefit Reduction

Service Cuts/Elimination



GOOD NEWS



- Dual Interface

CalWIN/One-e-App

- Dual Applications

Medi-Cal and Food Stamps

- CAA Network

Collaborative Efforts





Healthy San Francisco Update

Danice D. Cook

Health Program Planner

**San Francisco Department of Public
Health**

What is Healthy San Francisco?

- Provides universal, comprehensive, affordable health care to uninsured adults residents
- The program available to uninsured residents regardless of
 - employment status
 - immigration status
 - pre-existing conditions
- Weaves together of the existing health care safety net into a single, integrated, coordinated delivery system of public, non-profit, and private providers
- Is not a health insurance program



HSF Enrollment Highlights to Date – 42,000

- 70% below 100% FPL; 22% are 101%-200% FPL; 7% above 200% FPL
- 52% male; 48% female
- 40% Asian/Pacific Islander; 25% Hispanic; 17% White; 9% African American; 2% Other; 7% Not Provided
- 11% under 25 years old; 40% b/w 25 - 44 years old; 24% b/w 45 - 54 years old; 25% b/w 55 - 64 years old
- 48% English; 28% Cantonese/Mandarin; 19% Spanish; 1% Vietnamese; 1% Filipino (Tagalog/Ilocano); 2% Other
- 14% are homeless individuals

Programmatic Highlights

- 26% enrolled (11,000) were not previous users of the health care delivery system
- Income expansion to 500% FPL
 - 1% (301-500% FPL) of HSF participants
- Provider Network Expansion
 - 52% - Department of Public Health medical home
 - 44% - San Francisco Community Clinic Consortium medical home
 - 2% - Sister Mary Philippa medical home
 - 2% - Chinese Community Health Care Association medical home
- HSF Application Assistors have submitted 4,700 applications for public insurance programs

Policy & Programmatic Changes

- Expanded the HSF provider network by adding additional primary care medical homes and hospitals. (*September 2008*)
 - Impact: expanded access by added four non-profit hospitals: CHW, CPMC, Chinese, UCSF
- One-e-App was enhanced to include a Health Access Questionnaire for all HSF participants (*December 2008*)
 - Impact: results will be used as part of HSF program evaluation

Policy & Programmatic Changes

- Raised the income eligibility threshold from 300% FPL to 500% FPL [for one person \$54,000; for a family of four \$110,000] (*February 2009*)
 - Impact: program more accessible for those with higher income
- Implemented an electronic interface between One-e-App and CalWIN for electronic submission of Medi-Cal applications (*March 2009*)
 - Impact: a completed Medi-Cal application can be electronically transferred to the Human Services Agency's Cal-Win system

Upcoming Programmatic Activities

- Kaiser Permanente will become an HSF medical home (July 2009)
- HSF Program Evaluation will examine:
 - Whether a health access program can result in an appropriate utilization of services for uninsured participants (both in terms of efficiency and cost-effectiveness).
 - Participation, access to care, quality, satisfaction, fiscal sustainability and other program features.
 - Potential replicability of model and impact as a health reform model for other jurisdictions.
- Health Commission Report

Impact of 2009-2010 State and Local Budgets

- State
 - HSF receives no direct allocation from the State

- Local
 - No reductions
 - 2009-2010 HSF budget includes an additional \$9.5 million
 - Federal (Health Care Coverage Initiative) Funds
 - Participation Fees
 - Employer Spending Requirement Contributions

Success Stories

- HSF participant profiles are featured in Quarterly newsletter (*HeartBeat*)
- HSF on CNN
(http://www.healthysanfrancisco.org/about_us/)



ON

CNN.com



**STRONGER
BRIDGES TO
HEALTH FORUM 2009**

Questions?



Stronger Bridges to Health Forum 2009



June 10, 2009