



**SAN FRANCISCO
HEALTH PLAN**

Here for you

**MEMBER ADVISORY COMMITTEE
SAN FRANCISCO HEALTH AUTHORITY**

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Maria Luz Torre, Co-Chair
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Tracey Faulkner, Co-Chair
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**Meeting Agenda
November 4, 2011
1:00 PM – 3:00PM
San Francisco Health Plan
201 Third Street, 7th Floor, San Francisco, CA 94103**

1. Welcome, Introductions & Roll Call
2. Adopt Agenda/Approve Minutes
3. Reports
 - Chairs & Governing Board: Maria Luz Torre & Tracey Faulkner
 - Quality Improvement: Edward Evans & Irene Conway
 - Staff Report: John Grgurina, Jr. CEO
4. Discussions: Anna Le Mon, MSW, MPH, SFHP’s Project Manager, HECLS: Diabetes Mailers
5. Discussion: Wrap-Up 2011 Goals/Start Identifying 2012 Goals
6. Discussion: Year-End Holiday Party
7. Public Comment:
8. Calendar Items for Next Meeting:
9. Prospective Members:
10. Announcements:
11. Adjournment:

Please Note These Upcoming SFHA Meetings:

Member Advisory Committee:	December 2, 2011 (1pm - 3pm)
Quality improvement Committee:	December 8, 2011 (7:30am-9am)
Governing Board:	January 4, 2012 (12pm - 2:00pm)
Finance Committee:	January 4, 2012 (11am - 12:00pm)

The Committee meetings are public and wheelchair accessible. The Committee requests accommodations for those with allergies or chemical sensitivity. Please refrain from the wearing of scented products. Also, during the meeting please make sure all cell phones and pagers are off. Thank you for your cooperation.