



HEDIS 2012 Measure Descriptions

(Measurement Period is January 1, 2011-December 31, 2011)

HEDIS (Healthcare Effectiveness Data & Information Set) is a set of standardized measures for evaluating health plan performance developed by the National Committee on Quality Assurance (NCQA). San Francisco Health Plan measures performance on a subset of the HEDIS quality indicators for Medi-Cal and Healthy Families.

All-Cause Readmissions measures the number of acute inpatient stays during the measurement year that were followed by an acute readmission for any diagnosis within 30 days.

Ambulatory Care measures the utilization of ambulatory services for outpatient visits and emergency department visits of all members.

Annual Monitoring for Patients on Persistent Medications measures the percentage of members ages 18 and older who are on persistent medications (ACE inhibitors/ARBs, digoxin or diuretics) for at least 180 days and had at least one drug serum concentration level monitoring test for the prescribed drug in the measurement year.

Appropriate Medications for Asthma measures the percentage of children ages 5 through 18 years who were identified as having persistent asthma and were appropriately prescribed medication during the measurement year.

Adolescent Immunizations measures percentage of adolescents 13 years of age who had one dose of meningococcal vaccine and one tetanus, diphtheria toxoids and acellular pertussis vaccine (Tdap) or one tetanus, diphtheria toxoids vaccine (Td) by their 13th birthday.

Appropriate Treatment for Children with Pharyngitis measures the percentage of children ages 2 through 18 years during the measurement year who were diagnosed with pharyngitis and prescribed an antibiotic who received a group A streptococcus (strep) test for the episode.

Appropriate Treatment for Children with URI measures the percentage of children 3 months–18 years of age who were given a diagnosis of upper respiratory infection (URI) and were not dispensed an antibiotic prescription on or three days after the episode date.

Avoidance of Antibiotic Treatment for Adults with Acute Bronchitis measures the percent of adult members (18-64) with a diagnosis for acute bronchitis who were not dispensed a prescription for antibiotics.

Cervical Cancer Screening measures the percentage of women ages 21 to 64 who had one or more Pap tests during the measurement year, or in the two years prior to the measurement year.

***Childhood Immunizations** measures the percentage of children 2 years of age who had four diphtheria, tetanus and acellular pertussis (DTaP); three polio (IPV); one measles, mumps and rubella (MMR); three H influenza type B (HiB); three hepatitis B (HepB), one chicken pox (VZV); four pneumococcal conjugate (PCV); two hepatitis A (HepA); two or three rotavirus (RV); and two influenza (flu) vaccines by their second birthday. The measure calculates a rate for each vaccine and a separate combination rate.

Children and Adolescents' Access to Primary Care Practitioners measures the percentage of children who have had one visit with a primary care provider during the measurement year. The measure is split into

four age cohorts: 12 to 24 months, 25 months to 6 years, 7 to 11 years and 12 to 18 years of age. For the two older age cohorts, the measure looks for a visit in the measurement year or the year prior.

Chlamydia Screening in Women measures the percentage of women ages 16 through 18 years who were identified as sexually active and had at least one test for Chlamydia during the measurement year.

***Comprehensive Diabetes Care** measures the percentage of members 18–75 years of age with diabetes (type 1 and type 2) who had each of the following: HbA1c test*, LDL test, a retinal exam, and medical attention for nephropathy in the measurement year (urine microalbumin test, positive urine test for proteinuria, or use of an ACE/ARB). Each screening is reported separately. This measure also includes indicators for HbA1c good control (<8), HbA1c poor control (>9), LDL control (<100), and blood pressure control (<140/90).

Identification of Alcohol and Other Drug Services measures the number and percentage of members who received alcohol and other drug services during the measurement year in four categories: 1) Any chemical dependency services (inpatient, intermediate or ambulatory); 2) Inpatient chemical dependency services; 3) Intermediate chemical dependency services; or 4) Ambulatory chemical dependency services.

Low Back Pain Imaging measures the percentage of members with a primary diagnosis of low back pain that did not have an imaging study (plain X-ray, MRI, and CT scan) within 28 days of the diagnosis.

Mental Health Utilization measures the percentage of members who received mental health services during the measurement year in four categories of service: 1) Any mental health services (inpatient, intermediate or ambulatory); 2) Inpatient mental health services; 3) Intermediate mental health services or 4) Ambulatory mental health services.

***Timeliness of Prenatal Care** measures the percentage of women with a live birth during the measurement year who had at least one prenatal care visit in their first trimester, or within 42 days of enrollment in the health plan.

Postpartum Care measures the percentage of women with a live birth in the measurement year who had one post-partum checkup between 3 and 8 weeks after delivery.

***Well Adolescent Visits** measures the percentage of enrolled members 12–21 years of age who had at least one comprehensive well-care visit with a PCP or an OB/GYN practitioner during the measurement year, which must include an age-appropriate developmental screen, complete physical exam, and anticipatory guidance.

Well Baby Visits measures the percentage of members reaching age of 15 months during the measurement year who had 6 or more well-child visits with a PCP during their first 15 months of life.

***Well Child Visits** measures the percentage of SFHP members reaching 3, 4, 5 or 6 years of age during the measurement year who had one well child visit with a PCP during the measurement year.

Weight Assessment and Counseling for Nutrition and Physical Activity measures SFHP members' ages 3-17 years who had an outpatient visit with a PCP or OB/GYN and who had evidence of BMI percentile documentation, counseling for nutrition and counseling for physical activity during the measurement year.

Continuous Enrollment Requirement for All Measures:

For all of the above HEDIS measures there is a continuous enrollment requirement in order to qualify for the measure. The continuous enrollment requirement is usually for the 12 months of the measurement year. For example, for the Well Child Visits measure, the child must be continuously enrolled in the health plan for all of the measurement year. HEDIS specifications usually allow for one gap in enrollment of up to 45 days.

****Highlighted measures are used for auto-assignment purposes. Medi-Cal Managed Care members are auto-assigned to a health plan unless they choose a plan themselves. The percentage of members assigned to SFHP or Anthem Blue Cross is based on HEDIS scores. Current auto-assignment rates are 79% for San Francisco Health Plan and 21% for Anthem Blue Cross.***