



# SAN FRANCISCO HEALTH PLAN™

*Here for you*

## MEMO

**Date:** July 20, 2009

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| <b>To</b>        | <b>San Francisco Health Plan Medical Groups and Providers</b>   |
| <b>From</b>      | <b>SFHP Provider Relations Department<br/>(415) 547-7818, ext. 7084<br/>Provider.relations@sfhp.org</b> |
| <b>Regarding</b> | <b>Healthy Families New Enrollment Freeze<br/>and Waiting List Implementation</b>                       |

The Managed Risk Medical Insurance Board (MRMIB), the agency which oversees the Healthy Families Program, implemented a freeze in new enrollment and a waiting list effective Friday, July 17, 2009 due to insufficient funding. Therefore, the Healthy Families program across the state of California is stopping all new enrollments into the program.

All **new** applicants found eligible on or after July 17, 2009 will not be enrolled in Healthy Families and will be placed on the waiting list. Eligible applicants are still encouraged to apply for Healthy Families as soon as possible, as placement on the waiting list sooner increases the chances of enrollment when an opening becomes available. The only children exempt from the waiting list are infants born to women enrolled in the AIM program. All member and provider questions regarding the waiting list and position on the waiting list should be addressed to the Healthy Families Program at **(800) 880-5305**.

**Current** Healthy Families members will not be affected by this program eligibility change. Providers are encouraged to remind current Healthy Families members to pay premiums on time and complete their annual eligibility renewal (AER) on time, in order to avoid losing coverage. *Current members, who are disenrolled due to lack of payment or incomplete AER, will be placed on the waiting list. Current SFHP Healthy Families members will receive reminders 45 days prior to their eligibility month to promote on time renewals and continued coverage.*

There are currently no changes to the Healthy Kids Program eligibility requirements. At this time, Healthy Kids will not be accepting Healthy Families eligible children who are on the waiting list. All children with household incomes between 150% and 250% FPL and meet satisfactory immigration status, as defined by Healthy Families, are not eligible for Healthy Kids. Children on the Healthy Families waiting list are encouraged to apply for Medi-Cal share of cost and seek sliding scale programs at community clinics.

If you have additional questions about the wait list, please feel free to contact the Healthy Families program at **(800) 880-5305** or visit [www.healthyfamilies.ca.gov](http://www.healthyfamilies.ca.gov).