



**SAN FRANCISCO  
HEALTH PLAN™**

*Here for you*

201 Third Street, 7th Floor • San Francisco, CA 94103  
(415) 547-7800 • FAX (415) 547-7821 • [www.sfhp.org](http://www.sfhp.org)

Dear Provider,

After a thorough clinical review of available blood glucose monitoring systems, San Francisco Health Plan (SFHP) Pharmacy & Therapeutics Committee has decided the TRUEresult™ System with TRUEtest™ strips from Nipro Diagnostics, Inc. will be the preferred blood glucose monitoring system covered by SFHP Medi-Cal, Healthy Families Program and Healthy Kids effective May 1, 2011.

For Your Current and Newly Diagnosed Patients With Diabetes:

- Your patients will receive a letter in their preferred language explaining the change.
- Before May 1, 2011, please prescribe a new TRUEresult™ monitor and TRUEtest™ strips to your patients with diabetes, so their supplies will be covered in full through their SFHP coverage. Covering patients' testing supplies in full will help them to ensure compliance with their testing regimen, while helping them better monitor and manage their diabetes.
- Patients may fill their prescriptions and receive training for the TRUEresult™ Meters and TRUEtest™ strips at any pharmacy participating in our network.



In some cases, these TRUE products are co-branded by local pharmacies such as Walgreens®, CVS/pharmacy®, etc. as their “store brand” system – so the pharmacy’s name is also on the packaging

SFHP Pharmacy & Therapeutics Committee chose the TRUEresult™ monitor for the following reasons:

- No coding for easier use which will improve compliance
- Less blood required, allowing alternate site testing (0.5 microliter sample size)
- Glucometer is easy to use and read
- 500 test memory
- Half the cost for strips, with free glucometers

Thank you for your support of SFHP and for the great care you provide to our members.

Any questions, please feel free to contact us directly at [pharmacy@sfhp.org](mailto:pharmacy@sfhp.org) or 415-547-7818 x 7085.

Sincerely,

Alison Lum, Pharm. D.  
SFHP Director of Clinical Services



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Dear Member,

San Francisco Health Plan is committed to providing you with the best products available to help you as someone with diabetes manage your health.

**As of March 1<sup>st</sup>, 2011 TRUEresult™ System with TRUEtest™ strips from Nipro Diagnostics, Inc. are the SFHP Medi-Cal, Healthy Families Program and Healthy Kids preferred formulary products. All SFHP members will need to use these products, unless your doctor submits an exception request.**

To receive your **free TRUEresult™ meter and new prescription for TRUEtest™ strips:**

- Visit your neighborhood network pharmacy and ask them to contact your provider for a new prescription. The pharmacy will bill SFHP directly.
- OR**
- Visit your doctor and ask him/her to issue you a new prescription. Take the prescription to your neighborhood network pharmacy and they will bill SFHP directly.

### **Why SFHP trusts TRUEresult™ System with TRUEtest™**

- Delivers Proven Accuracy
- No coding
- Results as fast as 4 seconds
- Tiny, 0.5 microliter sample size
- 500 test memory



SFHP members will find TRUEtest™ Test Strips at their favorite network pharmacy under the TRUEtest™ name or co-branded with the name of the pharmacy.

TRUEtest™ test strips are available at all network pharmacies such as:



For questions or help with your new meter, contact your primary care provider or call the TRUEtest® Help Line at 1-800-803-6025, 24 hours a day, 7 days a week.

Are you interested in understanding how your choices and actions affect your blood glucose levels? **TRUEmanager™ Data Management Software** allows you to quickly download results from your TRUEresult™ meter. Printable reports make it easy to quickly see patterns and trends, so you and your healthcare team can manage your diabetes.

Visit [www.niprodiagnostics.com/our\\_products/ma\\_true\\_manager.aspx](http://www.niprodiagnostics.com/our_products/ma_true_manager.aspx) to learn more.

\* One Free TRUEtest™ Blood Glucose Starter Kit per member every year.