

## MEMBER ADVISORY COMMITTEE SAN FRANCISCO HEALTH AUTHORITY

www.sfhp.org (415) 615-4235 Maria Luz Torre, Co-Chair 415-722-6229

Meeting Agenda January 10, 2014 1:00PM- 3:00PM San Francisco Health Plan 201 3<sup>rd</sup> Street, 7<sup>th</sup> Floor, San Francisco, CA 94103

- 1. Welcome, Introductions & Roll Call
- 2. Adopt Agenda/Approve Minutes
- **3.** Reports
  - Chairs & Governing Board: Maria Luz Torre
  - Quality Improvement: Edward Evans & Irene Conway
  - Staff Report: John Grgurina, Jr. CEO
  - Health Education & Cultural Linguistic Services Update: Anna Le Mon, MSW, MPH, Project Manager, HECLS
- 4. Discussion: Carley Flores, SFHP's, Medical Group Program Coordinator Accessibility Update
- 5. Public Comment:
- **6.** Calendar Items for Next Meeting:
- **7.** Prospective Members:
- **8.** Announcements:
- **9.** Adjournment:

## Please Note These Upcoming SFHA Meetings:

Finance Committee:

Governing Board:

Member Advisory Committee:

Quality Improvement Committee:

January 8, 2014 (11am-12pm)

January 8, 2014 (12pm-2pm)

February 7, 2014 (1pm-3pm)

February 13, 2014 (7:30am-9am)

The Committee meetings are public and wheelchair accessible. The Committee requests accommodations for those with allergies or chemical sensitivity. Please refrain from the wearing of scented products. Also, during the meeting please make sure all cell phones and pagers are off. Thank you for your cooperation.