



**MEMBER ADVISORY COMMITTEE
SAN FRANCISCO HEALTH AUTHORITY**

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**Meeting Agenda
June 7, 2013
1:00PM- 3:00PM
San Francisco Health Plan
201 3rd Street, 7th Floor, San Francisco, CA 94103**

1. Welcome, Introductions & Roll Call
2. Adopt Agenda/Approve Minutes
3. Reports
 - Chairs & Governing Board: Maria Luz Torre & Tracey Faulkner
 - Quality Improvement: Edward Evans & Irene Conway
 - Staff Report: John Ggurina, Jr. CEO
 - Health Education & Cultural Linguistic Services Update: Anna Le Mon, MSW, MPH, Project Manager, HECLS
4. Discussion: Steve Mendoza, Enrollment Services Supervisor – Introduction of the San Francisco Health Plan’s Enrollment Department
5. Public Comment:
6. Calendar Items for Next Meeting:
7. Prospective Members:
8. Announcements:
9. Adjournment:

((THERE’S NO MEETING IN JULY))

Please Note These Upcoming SFHA Meetings:

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|--------------------------------|----------------------------|
| Finance Committee: | June 12, 2013 (11am-12pm) |
| Governing Board: | June 12,, 2013 (12pm-2pm) |
| Quality Improvement Committee: | June 13, 2013 (7:30am-9am) |
| Member Advisory Committee: | August 2, 2013 (1pm-3pm) |

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The Committee meetings are public and wheelchair accessible. The Committee requests accommodations for those with allergies or chemical sensitivity. Please refrain from the wearing of scented products. Also, during the meeting please make sure all cell phones and pagers are off. Thank you for your cooperation.