Q: Which members are included in the sample? When is someone considered compliant?
A: Members 18-85 years of age who had a diagnosis of hypertension and whose BP was adequately controlled during the measurement year based on the following criteria:
   • Members 18-59 years of age whose BP was <140/90 mm Hg
   • Members 60-85 years of age with a diagnosis of diabetes whose BP was <140/90 mm Hg
   • Members 60-85 years of age without a diagnosis of diabetes whose BP was <150/90 mm Hg

Q: What documentation is needed in the medical record?
A: The following documentation is needed:
   • A notation of hypertension or undated problem list including the diagnosis of hypertension
   • A dated documentation of the most recent BP taken in a physician office in the measurement year

Q: How to improve score for this HEDIS measure?
A: Some ideas for improving HEDIS scores for this measure are:
   • OUT-REACH Panel Management: calls or letters to patients who are overdue for a blood pressure reading or if the patient’s blood pressure is not in control.
   • REGISTRY USE: track patients with diabetes and generate reports on standardized measures.
   • INCLUDE THE REST OF THE CARE TEAM IN THE CARE: Train support staff to provide counseling, under physician/nurse guidance. Staff can distribute health education information under standing orders.
   • Ensure proper documentation in medical record.
   • Use correct diagnosis and procedure codes.

Q: What codes are used?
A: Codes used for this measure:

<table>
<thead>
<tr>
<th>Controlling Blood Pressure</th>
<th>CPT Procedure Code</th>
<th>ICD9 Diagnosis Code</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>99201-99205, 99211-99215, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99420, 99429, 99455, 99456</td>
<td>401, 401.1, 401.9</td>
</tr>
</tbody>
</table>

Exclusions: 249, 251.8, 648.8, 962, 256.4

Note: 2014 HEDIS Criteria is derived from the NCQA HEDIS 2014 Technical Specifications, Volume 2
Adapted with permission from LA Care’s Procedure and Diagnosis Codes document: https://www.lacare.org/providers/resources/hedis