HIV/AIDS Waiver Program
West Side Community Services:
(415) 355-0311
www.westside-health.org
This program provides Medi-Cal recipients with a written diagnosis of symptomatic HIV or AIDS with case management, in-home skilled nursing care, home-delivered meals, and non-emergency transportation. Qualified persons cannot be simultaneously enrolled in either the Medi-Cal Hospice or the AIDS Case Management Program.

STI Testing
(415) 487-5500
sfctyclinic.org
San Francisco City Clinic provides confidential Sexual Transmitted infection prevention, screening, diagnosis, treatment, and counseling. Services for SFPH members do not require prior authorization. Anyone 12 years and older may obtain STI testing services without parental consent or disclosure.

Tuberculosis Direct Observed Therapy (DOT) Assistance Program
(415) 206-8524
sfcdcp.org/tb-control
1(415) 206-8524
Healthy Workers HMO
HHS Public Authority:
(415) 243-4477
City & County of San Francisco
Department of Human Resources:
(415) 557-4942
Healthy Workers HMO is a health insurance program administered by San Francisco Health Plan. It is offered to providers of In-Home Support Services (I&HSS) and a select category of temporary, exempt-as-needed employees of the City and County of San Francisco.

Healthy San Francisco (HSF)
City Information Line: 311 or (415) 615-4555
healthysanfrancisco.org
HSF provides affordable health care services to uninsured people living in San Francisco. It’s a new way for uninsured San Franciscans to access basic, ongoing, quality medical care.

Medi-Cal
Medi-Cal Health Connections: (415) 863-9892
dhcs.ca.gov
Medi-Cal offers comprehensive preventive, primary and specialty health care including medical office visits, vision care, dental care, mental health services, hospitalizations and prescription medications.

Healthy Kids HMO
San Francisco Health Plan: 1(800) 288-5555
Healthy Kids HMO is a comprehensive program for children from birth through age 18 who are not eligible for other government health insurance programs due to income, immigration status, or age. Healthy Kids HMO offers complete medical, dental, and vision insurance.

Government Sponsored Programs
The Medi-Cal Access Program (MCAP) (formerly Access for Infants & Mothers [AIM] program)
(1800) 433-2611
mcap.dhcs.ca.gov
AIM offers prenatal care, hospital care, preventive, primary, and specialty health care to qualifying pregnant women.

Every Woman Counts
1(800) 511-2300
www.dhcs.ca.gov/services/Cancer/ewc
The Cancer Detection Program: Every Woman Counts gives low-income women access to screening and diagnostic services for breast and cervical cancer.

Family PACT
1(800) 300-9950
familypact.org
Family PACT offers confidential comprehensive family planning services including STI testing and treatment, sterilization, and pregnancy testing.

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Provider Resource Guide
This guide is a list of community resources and waiver programs available to your patients. Some of these services are contingent on membership. It is not intended to be a comprehensive list.

Maternal and Child Services
Breast Pump and Lactation Services
San Francisco Health Plan:
1(800) 288-5555
sfhp.org
San Francisco Health Plan provides new mothers with free electric breast pumps, lactation supplies, counseling, and human breast milk, if medically necessary, from the Mothers’ Bank of California. These services require a provider’s prescription. Services are free for the first 60 days, but may be continued if medically justified.*

* Contact your medical group’s authorization department to obtain these services.

California Children’s Services (CCS)
(415) 575-5700
dhcs.ca.gov
The CCS program provides funding for diagnostic and treatment services, medical case management, physical and occupational therapy services to children under 21 years with CCS eligible medical conditions. Examples of CCS eligible conditions include, but are not limited to, chronic medical conditions such as: cystic fibrosis, hemophilia, cerebral palsy, heart disease, cancer, traumatic injuries, and infectious diseases producing major sequelae.

Comprehensive Perinatal Services Program (CPSP)
311 or (1800) 300-9950
cdph.ca.gov/Programs/CFH/DMCAH/CPSP
CPSP is a Medi-Cal reimbursement program that funds a wide range of services to pregnant women from conception through 60 days postpartum. Medi-Cal providers may apply to become approved CPSP providers. In addition to standard obstetric services, women receive enhanced services in the areas of nutrition, psychosocial and health education from approved CPSP providers. This approach has shown to reduce both low birth weight rates and health care costs for women and infants.

Early and Periodic Screening, Diagnosis and Treatment (EPSDT)
San Francisco Children’s Medical Services:
1(415) 575-5700
San Francisco Children’s Medical Services: (415) 575-5700
San Francisco Health Plan:
1(800) 288-5555
sfhp.org
The following EPSDT services are available at San Francisco Children’s Medical Services.

- Routine well child checks
- Diagnosis and treatment for special needs
- Breast milk, if medically necessary, from the Mothers’ Bank of California

San Francisco Head Start & Early Head Start Programs
cheadstart.org
San Francisco Head Start and Early Head Start programs provide early childhood education and other services to low income children and families in San Francisco through its center-based and home-based programs as well as through delegated and partner agencies.

Safe & Sound Family Support Center
(1415) 441-KIDS (5437)
safeandsound.org/or-parents
The Safe & Sound Family Support Center works to promote the health of families through a variety of programs, including a 24-hour crisis and counseling line, parent and child counseling, parent drop-in center, children’s playroom, respite program, support and education groups and family events.
For Crisis Services:
1. For crisis services for clients under the age of 18, call Comprehensive Child Crisis Services. They provide 24/7 services and can be reached at 1(415) 970-3800.
2. For crisis services for clients 18 years old and over, call the Mobile Crisis Unit at 1(415) 355-8300.

Vision Benefits
(Carve Out)
Vision Service Plan (VSP)
(800) 877-7195
vsp.com
Persons assigned to VSP may obtain eye exams through VSP. Frames and lenses are covered for members 21 years and younger.

Specialty Mental Health Benefits
(Carve Out)
San Francisco Community Behavioral Health Services (SFCBHS)
Access Hotline: 1(888) 246-3333
sfbh.org
SFCBHS services include assessment, diagnosis, and treatment for an array of mental health and/or substance abuse problems.
Requesting Services:
A directory of clinics can be obtained by calling 1(415) 255-3737.

Dental Benefits
To make a dental referral, instruct the patient to contact the appropriate dental service provider as listed below:
- Medi-Cal:
  Denti-Cal
  1(800) 322-6384
- Denti-Cal clinics that accept adults:
- Denti-Cal providers for children:
  sfdp.org/dph/files/dentalSvccdocs/CHDDentalDir_062012_Eng.pdf
- Healthy Kids HMO:
  Delta Dental
  1(866) 212-2743
- Healthy Workers HMO:
  (In-Home Supportive Services members only):
  Liberty Dental Plan
  1(888) 703-6999

San Francisco Health Plan members may call 1(800) 288-5555 for additional information about any of the programs listed in this Provider Resource Guide.
Inclusion of a service in this guide does not guarantee that it is a benefit for San Francisco Health Plan members. For specific information on covered and excluded services, please refer to the SFHP Member Evidence of Coverage at sfhp.org.