

Quality Improvement and Health Equity Committee (QIHEC): DSNP-Care Plus Program Q2 2026 Activity Summary

Reporting Period: Q2 2026

QIHEC Meeting Date & Time: June 11, 2026 | 8:00 AM – 10:00 AM

Topics Discussed

Quality Improvement & Population Health

Optimizing Stars Oversight (Q1 Data)

- The Committee reviewed DSNP Care Plus program updates, including enrollment growth, network expansion, and early Star Rating performance. Membership reached 1,074 as of June 2026, reflecting steady growth. Network expansion efforts are underway, with new provider contracts targeted for execution in July 2026 and phased onboarding planned through 2027.
- Early Star Rating performance was reviewed, with limited data available due to low denominators. Pharmacy measures are currently demonstrating strong performance, while clinical measures remain in early evaluation stages. Upcoming Star measure changes, including increased weighting of medication adherence and new measure additions, were also discussed.

Pharmacy

Adherence Stars Success

- The Committee reviewed pharmacy performance and adherence strategies supporting Star Ratings. Five of six pharmacy measures are currently performing at five-star levels based on internal data, with the remaining measure at four stars. Medication adherence measures were highlighted as critical drivers of overall performance.
- Ongoing interventions include Medication Therapy Management programs, provider and pharmacy outreach, expanded medication supply options, and coordination with care management teams to support adherence and optimize outcomes.

Care Management

SFHP Care Plus Metrics

- The Committee reviewed care management performance, including enrollment growth, risk stratification, and key operational metrics. Membership increased to approximately 1,000 members in June 2026. Strong performance was noted in care management activities, including Health Risk Assessment completion rates in the low- to mid-80% range and high completion rates for Individual Care Plans among eligible members.
 - Updates included efforts to improve care coordination, transitions of care, and data integration with delegated providers to enhance performance monitoring and member outcomes.
-

Actions Taken

Approval of Consent Calendar Items:

- QIHEC DSNP-Care Plus Program Minutes (Mar 2026)

Next Steps

- Finalize contracting with new provider groups and implement phased network expansion to support continued enrollment growth.
- Continue planned onboarding of additional providers and clinics through 2026–2027.
- Continue monitoring early-year Star performance and implement targeted interventions to improve performance in high-impact measures.
- Prepare for upcoming Star measure changes, including expanded measure sets and increased weighting of medication adherence measures.
- Sustain high performance in pharmacy Star measures through ongoing adherence interventions, provider engagement, and care coordination strategies.
- Implement enhancements to care management processes, including a streamlined Health Risk Assessment (effective July 2026), to improve member and staff experience while maintaining performance.
- Advance data sharing and reporting capabilities with delegated providers to strengthen care coordination and performance monitoring.