



**SAN FRANCISCO
HEALTH PLAN™**

Here for you

Quality Improvement Committee Meeting

Thursday, August 9, 2018

7:30 – 9:00 AM

50 Beale Street, 13th Floor

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Conference Call Number: +1 (628) 220-4855, access code: 8428016

AGENDA

Quality Improvement Committee: Open Session			
Time	Topic	Objective	Assigned
7:30	Follow Up Items (5 min)	Update	Dr. Glauber
	<p>QIC: quorum: 5 QIC members, 3 physicians, including committee chair</p> <ul style="list-style-type: none"> • Public Comments/Questions • Follow Up Items (p. 2) <ul style="list-style-type: none"> ○ Facility Site Review & Medical Record Reviews – 2017 County Comparison Results (p. 3) 		
7:35	Consent Calendar (5 min)	Update/Vote	Dr. Glauber
	<ul style="list-style-type: none"> • Review of Minutes – June 14, 2018 (p. 5) • Health Services Update (p. 19) • UM Committee Minutes <ul style="list-style-type: none"> ○ May 2018 (p. 24) ○ June 2018 (p. 31) • P&T Committee Minutes <ul style="list-style-type: none"> ○ April 2018 (p. 37) • Q1 2018 Emergency Room Visit/Prescription Access Report (p. 52) • Policies & Procedures <ul style="list-style-type: none"> ○ UM-02: Medi-Cal and Dual Eligible Members Admitted for Lower Level of Care Services (p. 55) ○ UM-48: Repatriation (p. 70) ○ CARE-09: CB-CME Audit and Oversight (p. 79) 		
7:40	Quality Improvement (70 minutes)		
	<ul style="list-style-type: none"> • Q2 2018 QI Scorecard – 10 min (p. 83) • HEDIS Results – 20 min. (p. 87) • CAHPS Results – 20 min. (p. 101) • Provider Satisfaction Results – 20 min. (p. 120) 	<p>Vote</p> <p>Update</p> <p>Update</p> <p>Update</p>	<p>A. Sharma</p> <p>V. Pratt</p> <p>Y. Gibbons</p> <p>S. Dongre</p>
9:00	PAC		

NEXT MEETING THURSDAY, OCTOBER 4, 2018