

**March 3, 2017  
Member Advisory Committee  
Meeting Minutes**

**Members Present:**

**Members Absent:**

**Excused:**

**Guests:** None

**Staff:** Valerie Huggins, Stephanie Boyce, Rhonda Carson, and John F. Grgurina, Jr.

**1. Welcome, Introductions and Roll Call:**

The meeting was called to order at 1:00pm.

**2. Approval of Agenda & Minutes:**

The agenda was approved. The minutes of the March 3<sup>rd</sup> meeting were approved with one amendment; Item number three third paragraph should read prescriptions are available members within 72 hours or less coming out of Emergency Room.

**3. Committee Reports:**

**Chair & Governing Board Report-Maria Luz Torre & Irene Conway**

Irene Conway and Maria Luz Torre reported that the Board did not meet. The next scheduled meeting is May 3, 2017.

Irene Conway

**Quality Improvement Committee (QIC) Report-Ed Evans and Irene Conway**

Ed Evans and Irene Conway both reported that the Quality Improvement Committee met on April 6th. The next scheduled meeting is June 8, 2017.

Ms. Conway reported the QIC had discussions on prescriptions are available for members within 72 hours or less coming out of the Emergency Room. In addition to this, the Committee reviewed the report on Emergency Room visits. The Plan has a Care Program that looks at care coordination's for members who are high risk. The Plan also And Health Homes which is comprehensive care coordination service for Medi-Cal beneficiaries.

**Staff Report: Sumi Sousa, Officer of Policy Development & Coverage Programs**

On behalf of John F. Grgurina, Jr, CEO, Sumi Sousa, Officer of Policy Development & Coverage Programs attended the Committee to give an update on the Federal and State Affordable Care Act (ACA). On January 20th the President's Executive Order on ACA expressed administration intent to repeal ACA. It provides broad authority to relevant departments to minimize economic and regulatory burden of the ACA. Representative Tom Price confirmed as Health and Human Services Secretary will direct legislative and regulatory efforts related to ACA repeal/replace.

San Francisco Health Plan's (SFHP) national trade association of nonprofit

Medicaid managed care plans; Association of Community Affiliated Plans (ACAP) held meetings in early February in Washington, D.C. with key executive, legislative staff on ACA Repeal/Replace activities. Opportunity to educate members and their staffs particularly those supporting repeal/replace, of economic impact of Medicaid expansion in their districts, number of people affected.

Ms. Sousa answered the Committee's questions and they thanked her for providing them with the update.

**4. Discussion:** Jim Glauber, MD, Chief Medical Officer and Laura Grossman, from Beacon Health Options to Discuss Mental Health Services Utilization

Dr. Glauber and Laura Grossman gave an overview of Beacon Health Options and Mental Health Benefits. Beacon Health Options is a health improvement company that specializes in mental and emotional wellbeing and recovery. Beacon's mission is to help people live their lives to the fullest potential. Therefore, everything we do is focused on improving the health of people under our care. Putting people at the center, Beacon's system is built on a strong support structure of doctors, nurses, advocates, and mentors fulfilling members' behavioral, physical, and social health needs.

Ms. Grossman passed around handouts outlining the services they provide. Dr. Glauber and Laura Grossman answered the Committee's questions. The Committee thanked them for attending their meeting and providing them with the information.

**5. Public Comment**

There was a member of the public in attendance but she made no comments.

**6. Calendar Items for Next Meeting**

There were no items calendared.

**7. Announcements**

The Co-Chairs and staff continue to remind members that their full attendance and participation at the Committee meetings are important. Any absences to be excused must be reported to staff ahead of time and must be for a valid reason.

Several event announcements were made.

**8. Adjournment**

The meeting adjourned at 3pm.

Date Approved \_\_\_\_\_

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Maria Luz Torre and Irene Conway, Co-Chairs