

**MEMBER ADVISORY COMMITTEE
SAN FRANCISCO HEALTH AUTHORITY**

www.sfhp.org

Valerie Huggins

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Maria Luz Torre (415) 722-6229 & Irene Conway, Co-Chairs

Meeting Agenda

May 4, 2018

1:00PM- 3:00PM

San Francisco Health Plan

(United Way Building)

550 Kearny Street, 1 FL Board Room A 7380

San Francisco, CA 94108

1. Welcome, Introductions & Roll Call
2. Adopt Agenda/Approve Minutes
3. Reports
 - Chairs & Governing Board: Maria Luz Torre & Irene Conway
 - Quality Improvement Committee: Edward Evans & Irene Conway
 - Staff Report: John F. Grgurina, Jr., CEO
4. Discussion: Yves Gibbons, Program Manager, Access & Care Experience; “Providers Time to Return Phone Calls from Members”.
5. Discussion: Wellness Sharing Day – Team Building
6. Public Comment:
7. Calendar Items For Next Meeting:
8. Announcements:
9. Other:
10. Adjournment:

Please Note These Upcoming SFHA Meetings:

Member Advisory Committee:	June 1, 2018 (1pm-3pm)
Finance Committee:	June 13, 2018 (11am-12pm)
Governing Board:	June 13, 2018 (12pm-2pm)
Quality Improvement Committee:	June 14, 2018 (7:30am-9am)

The Committee meetings are public and wheelchair accessible. The Committee requests accommodations for those with allergies or chemical sensitivity. Please refrain from the wearing of scented products. Also, during the meeting please make sure all cell phones and pagers are off. Thank you for your cooperation.