MEMBER ADVISORY COMMITTEE
SAN FRANCISCO HEALTH AUTHORITY

www.sfhp.org
Valerie Huggins
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Maria Luz Torre (415) 722-6229 & Irene Conway, Co-Chairs

Meeting Agenda
August 2, 2019
1:00PM - 3:00PM
San Francisco Health Plan (United Way Building)
550 Kearny Street, 1 FL Board Room A 7380
San Francisco, CA 94108

1. Welcome, Introductions & Roll Call

2. Adopt Agenda/Approve Minutes

3. Reports-
   - Chairs & Governing Board: Maria Luz Torre & Irene Conway
   - Quality Improvement Committee: Edward Evans & Irene Conway
   - Staff Report: John F. Grgurina, Jr., CEO

4. Discussion: Community Health Resource Sharing

5. Discussion: San Francisco Health Plan (SFHP) Health Services Department; Grievance Process

6. Public Comment:

7. Calendar Items For Next Meeting:

8. Announcements:

9. Other:

10. Adjournment:

Please Note These Upcoming SFHA Meetings:
Quality Improvement Committee: August 8, 2019 (7:30am-9am)
Governing Board: September 4, 2019 (12pm-2pm)
Finance Committee: September 4, 2019 (11am-12pm)
Member Advisory Committee: September 6, 2019 (1pm-3pm)

The Committee meetings are public and wheelchair accessible. The Committee requests accommodations for those with allergies or chemical sensitivity. Please refrain from the wearing of scented products. Also, during the meeting please make sure all cell phones and pagers are off.
Thank you for your cooperation.