

**January 11, 2019
Member Advisory Committee
Meeting Minutes**

Members Present:

Members Absent: None

Excused: None

Guests: Dr. Jean Talleyrand

Staff: Stephanie Boyce, Lisa Ghotbi, Valerie Huggins, Nina Maruyama

1. Welcome, Introductions and Roll Call:

The meeting was called to order at 1:00pm.

2. Approval of Agenda & Minutes:

The agenda was approved and the minutes from November 2, 2018 were also approved as written.

3. Committee Reports:

Chair & Governing Board Report-Maria Luz Torre & Irene Conway

Ms. Torre and Ms. Conway mentioned that the Board met on January 9, 2019. Nina Maruyama, Officer of Compliance and Regulatory Affairs will provide a Board report to Committee on John F. Grgurina, Jr., CEO behalf.

The next scheduled Board meeting is March 6, 2019.

Quality Improvement Committee (QIC) Report-Ed Evans and Irene Conway

Irene Conway and Ed Evans provided a Quality Improvement Committee (QIC) report from the December 13, 2018 meeting.

Irene gave a brief overview of the Utilization Management Program Description - its Scope, Structure, Processes, and the Utilization Management Committee. Ms. Conway also reported that Beacon Health improved mental health access in 2018. Beacon added new providers, assisted members secure appointments as needed, and continued expansion of its Telehealth program, among its interventions to improve member outcomes.

Mr. Evans mentioned that the UM Criteria for Gender Confirmation Services was approved.

The next scheduled QIC meeting is February 14, 2019.

Staff Report: Nina Maruyama, Officer of Compliance and Regulatory Affairs

Ms. Maruyama provided a staff report on John F. Grgurina, Jr., CEO behalf.

Ms. Maruyama reported from the Board meeting. San Francisco Health Plan will not enter Covered CA due to reduction in Covered CA market size due to elimination of individuals mandate tax penalty. Ms. Maruyama also mentioned Chinese Community Health Care Association (CCHCA) primary doctors are leaving to join Jade Medical Group. Lastly, Ms. Maruyama reported the Board approved the Quality Improvement Work Plan with no changes to drugs.

Ms. Maruyama answered most a few of the Committee's questions.

4. Discussion: 2019 Committee Goals

The Committee briefly discussed a few goals for 2019 and will revisit the goals at the February Committee meeting.

5. Discussion: Lisa Ghotbi, San Francisco Health Plan's Director, Pharmacy Services; Presentation on Pharmacy

Ms. Ghotbi attended the Committee's meeting to answer any pharmacy questions or concerns they may have.

Ms. Ghotbi answered the Committee questions and will come back at a later meeting to get feedback on what is working not working for them.

6. Public Comment

There were no public comments.

7. Calendar Items for Next Meeting

Committee's 2019 Goals.

8. Announcements

Several announcements were made.

9. Adjournment

The meeting adjourned at 3pm.

Date Approved _____

Maria Luz Torre and Irene Conway, Co-Chairs