March 1, 2019
Member Advisory Committee
Meeting Minutes

Members Present:

Members Absent: None

Excused: None

Guests: None

Staff: Stephanie Boyce, Valerie Huggins, and John F. Grgurina, Jr.

1. Welcome, Introductions and Roll Call:
The meeting was called to order at 1:00pm.

2. Approval of Agenda & Minutes:
The agenda was approved and the minutes from February 1, 2019 Committee meeting were approved as written.

3. Committee Reports:
   Chair & Governing Board Report-Maria Luz Torre & Irene Conway
   Ms. Torre and Ms. Conway mentioned the Governing Board did not meet.

   The next scheduled Board meeting is March 6, 2019.

   Quality Improvement Committee (QIC) Report-Ed Evans and Irene Conway
   At the February QIC meeting, Ed Evans brought up the issue that members of the Member Advisory Committee (MAC) would like to see more African American doctors in network. The response was that due to the mandated credentialing process, San Francisco Health Plan (SFHP) is not allowed to ask about the doctor’s ethnicity. In addition, this question was also asked during the Q & A session with John F. Grgurina, Jr., CEO at the March Committee meeting. Mr. Grgurina will follow-up on this question at the April 5th MAC meeting.

   The next scheduled QIC meeting is April 4, 2019.

   Staff Report: John F. Grgurina, Jr., CEO
   John F. Grgurina, Jr., CEO did not have a staff report at this time; however, he had a Q&A session with the Committee.

4. Discussion: Self-Care Day and Food Safety
   All Committee members had a chance to express themselves and share self-care tips and things that make them feel good about themselves. Maria Torre will bring printed copies of Food Safety Tips at the next Committee meeting.
5. **Discussion:** Community Health Resource Sharing  
   The Committee shared healthcare resources and experiences with each other.

6. **Public Comment**  
   There were no public comments.

7. **Calendar Items for Next Meeting**  
   Community Health Resource Sharing.

8. **Announcements**  
   Libah Sheppard made several announcements.

9. **Adjournment**  
   The meeting adjourned at 2.45pm.

Date Approved _____________________

__________________________________
Maria Luz Torre and Irene Conway, Co-Chairs