

**May 3, 2019
Member Advisory Committee
Meeting Minutes**

Members Present:

Members Absent:

Excused: None

Guests: None

Staff: Stephanie Boyce, Valerie Huggins, Arthur Javier, and Nina Maruyama

1. Welcome, Introductions and Roll Call:

The meeting was called to order at 1:00pm.

2. Approval of Agenda & Minutes:

The agenda was approved and the minutes from April 5, 2019 Committee meeting were approved as written.

3. Committee Reports:

Chair & Governing Board Report-Maria Luz Torre & Irene Conway

Ms. Torre and Ms. Conway reported that the Governing Board met on May 1, 2019.

Ms. Torre reported that the Teladoc contract is being renewed. The Committee's feedback on its effectiveness is appreciated by the Governing Board. We also learned that about half a million San Francisco employees have an MRA account – which functions like a flexible account that they can use for any medical expenses. The amounts in their accounts do not expire.

Ms. Conway reported that Medi-Cal membership has been decreasing. Part of the reason is because the economy is improving, and people have increased income and moving out of Medi-cal. Another reason is because of the removal of the mandate.

The next scheduled Board meeting is June 12, 2019.

Quality Improvement Committee (QIC) Report-Ed Evans and Irene Conway

Mr. Evans and Ms. Conway reported that there was not a QIC meeting.

The next scheduled QIC meeting is June 13, 2019.

Staff Report: Nina Maruyama, Officer, Compliance & Regulatory Affairs

John F. Grgurina, Jr., CEO was not in attendance as he was attending an off-site retreat.

Ms. Maruyama provided a staff /Governing Board report in his absence.

Ms. Maruyama highlighted a few topics from the Governing meeting. The Health Plan is financially healthy, the Board approved the Health Plan's employee benefits package, and lastly, the Board approved buying better equipment and software for the Health Plan.

Ms. Maruyama answered a few of the Committee's questions.

4. Discussion: Community Health Resource Sharing

The Committee shared healthcare resources and experiences with Delta Dental with each other.

5. Discussion: Gina Tse-Louie and Monina Balagatas from World Financial Group to Present Life Insurance

Gina Tse-Louie and Monina Balagatas from World Financial Group attended the Committee meeting to discuss burial and life insurances and answered most of the Committee's questions and concerns. In addition to this, they also discussed living trusts.

6. Discussion: Arthur Javier, Accounting Supervisor

Arthur Javier attended the Committee meeting to give the option of having their stipend checks direct deposited or keep as is. A few members were interested in having their checks direct deposited.

The Committee thanked Mr. Javier for attending their meeting and providing them with this information.

7. Public Comment

There were no public comments.

8. Calendar Items for Next Meeting

Community Health Resource Sharing.

9. Announcements

Maria Luz Torre announced the Stand for Children Rally on May 8, 2019, in Sacramento.

10. Adjournment

The meeting adjourned at 2:45pm.

Date Approved _____

Maria Luz Torre and Irene Conway, Co-Chairs