

**June 1, 2018  
Member Advisory Committee  
Meeting Minutes**

**Members Present:** [REDACTED]

**Members Absent:** [REDACTED]

**Excused:** [REDACTED]

**Guests:** Nancy Cross

**Staff:** Stephanie Boyce, Nina Maruyama, Valerie Huggins, Amy Petersen, and Fiona Donald, MD

**1. Welcome, Introductions and Roll Call:**

The meeting was called to order at 1:00pm.

**2. Approval of Agenda & Minutes:**

The agenda was approved and the minutes were also approved as written.

**3. Committee Reports:**

**Chair & Governing Board Report-Maria Luz Torre & Irene Conway**

The last Governing Board meeting was held on May 2, 2018.

The next scheduled Board meeting is June 13, 2018, report will be given at the August Committee meeting.

**Quality Improvement Committee (QIC) Report-Ed Evans and Irene Conway**

Irene Conway reported that the Quality Improvement Committee did not meet.

The next scheduled meeting is June 14, 2018.

**Staff Report: Nina Maruyama, Officer of Compliance and Regulatory Affairs**

Nina Maruyama attended the Committee meeting in the CEO's absence to see if there were any questions or concerns the members may have.

Ms. Maruyama answered most of the Committee's questions.

**4. Discussion: Amy Petersen, Manager, Access and Care Experience and Fiona Donald, MD, Medical Director: Short Activity to Hear about What's Most Important for Members to Learn/Understand at the August Committee Meeting.**

Ms. Donald and Ms. Petersen attended the Committee meeting to get a better understanding from the Committee on opioids use. Ms. Donald presented a brief presentation on chronic pain and opioids – what's important to San Francisco Health

Plan members. Handouts were passed around. The Committee provided Ms. Donald with great feedback they would like addressed at their August Committee meeting.

Lastly, Ms. Petersen passed around a save the date for Pain Day 2018. Ms. Petersen asked if members are interested to sign up.

The Committee thanked both Ms. Petersen and Ms. Donald for attending their meeting and look forward to having them back in August,

**5. Discussion: Presentation on Post-Traumatic Stress Disorder (PTSD)**

Committee members Libah Sheppard and Linda Ross did a presentation Post-Traumatic Stress Disorder (PTSD). PTSD is a mental health problem that some people develop after experiencing or witnessing a life-threatening event. Ms. Sheppard passed around a handout and asked if there were any questions. Ms. Sheppard asked most of the Committees questions.

**6. Public Comment**

Member from the public, Nancy Cross introduced herself to the Committee and showed interest in attending future Committee meetings.

**7. Calendar Items for Next Meeting**

There were no items calendared for the next meeting.

**8. Announcements**

There were no announcements.

**9. Adjournment**

The meeting adjourned at 3pm.

Date Approved \_\_\_\_\_

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Maria Luz Torre and Irene Conway, Co-Chairs