

**September 6, 2019  
Member Advisory Committee  
Meeting Minutes**

**Members Present:**

**Members Absent:**

**Excused:** None

**Guests:** None

**Staff:** Stephanie Boyce, John F. Grgurina, Jr., and Valerie Huggins

**1. Welcome, Introductions and Roll Call:**

The meeting was called to order at 1:00pm.

**2. Approval of Agenda & Minutes:**

The agenda was approved and the minutes from June 7, 2019 Committee meeting were approved as written.

**3. Committee Reports:**

**Chair & Governing Board Report-Maria Luz Torre & Irene Conway**

Ms. Torre and Ms. Conway reported that the Governing Board met September 4, 2019. The Board approved the Health Plan goals and the Plan is performing at a higher level – highest in the State. In addition, the Board approved employee bonuses.

Lastly, this was the first-year submission of the full set of Healthcare Effectiveness Data and Information (HEDIS) and Consumer Assessment Healthcare Providers (CAHPS) scores for 2019 and Plan's decision to have NCQA "rescore" or status, the results have enabled San Francisco Health Plan (SFHP) to achieve the NCQA accreditation status of "Commendable" This is a step above our current level of "Accredited."

The next scheduled Board meeting is November 6, 2019.

**Quality Improvement Committee (QIC) Report-Ed Evans and Irene Conway**

Due to time constraints the QIC report was not discussed.

The next scheduled QIC meeting is October 10, 2019.

**Staff Report:** John F. Grgurina, Jr., CEO

Mr. Grgurina reported the Medi-Cal outpatient pharmacy benefit will be consolidated into one statewide benefit administered by the Department of Health Care Services (DHCS) and a Pharmacy Benefit Manager (PBM), effective January 1, 2021. In addition to this, Mr. Grgurina also mentioned effective January 1, 2021, DHCS will be carving in Long Term Care including but not limited to skilled nursing facilities, subacute facilities, pediatric subacute facilities, and intermediate care facilities and coverage of

transplants to all Medi-Cal managed care health plans.

Mr. Grgurina answered several of the Committee's questions.

**4. Public Comment**

There were no public comments.

**5. Calendar Items for Next Meeting**

Community Health Resource Sharing.

**6. Announcements**

The announcements were shared under Community Health Resource Sharing.

In addition, several announcements were made; San Francisco City Kids Fair is taking place on Saturday, September 21<sup>st</sup> at 445 Church (Mission Dolores Parking Lot), San Francisco Health Plan is a sponsor of this event and is tabling.

**7. Adjournment**

The meeting adjourned at 3pm.

Date Approved \_\_\_\_\_

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Maria Luz Torre and Irene Conway, Co-Chairs