San Francisco Health Plan Announces its New Medication Therapy Management Program to Help Members Avoid Medication Complications

The new initiative will connect our Medi-Cal Seniors and Persons with Disabilities members with trained pharmacists for a complete medication review

San Francisco, November 3, 2014 – San Francisco Health Plan (SFHP), a community health plan serving over 125,000 San Francisco residents, announced its new Medication Management Program to help our Seniors and Persons with Disabilities members get the best results from their medications.

The Medication Therapy Management (MTM) Program, will more closely integrate pharmacists into the health care delivery system. Under the program, members can meet one-on-one with a specially trained Personal Pharmacist™ in their area for a comprehensive medication review.

During this review, the pharmacist will assess all the patient’s prescription and non-prescription medications, vitamins, and supplements. If any potential problems are discovered, the pharmacist will work with the patient and his or her doctors to address them. Following the medication review, the pharmacist will provide ongoing services to optimize the patient’s medication therapy.

“This program allows us to better support our members, educate them on their medicines, and promote healthy living,” said John F. Grgurina, Jr., CEO of San Francisco Health Plan. “It is just another way that, we as a health plan, are able to deliver superior, affordable health care that our members come to expect.”

“We are offering our members a little extra help with their medications to avoid complications and reduce complexity. This program will help these patients stay on the right track with their medications,” said James Glauber, M.D. MPH, Chief Medical Officer of San Francisco Health Plan.

SFHP will work in partnership with OutcomesMTM™ to administer the program. OutcomesMTM is a recognized national leader in the design and delivery of medication therapy management programs. For 15 years, they have facilitated similar programs on behalf of more than 40 U.S. health plans. OutcomesMTM connects health plans with more than 100,000 chain and independent consultants and health-system pharmacy providers across the country.

About San Francisco Health Plan
San Francisco Health Plan, a licensed community health plan providing affordable health coverage to over 125,000 low and moderate-income families residing in San Francisco. SFHP is designed for and by the residents it serves – many of whom would not be able to otherwise obtain health care for themselves or their families. Through SFHP, members have access to a full spectrum of medical services including preventive care, hospitalization, prescription drugs, family planning, and substance abuse programs. SFHP’s mission is to provide superior, affordable health care emphasizing prevention and promoting healthy living with the goal of improving the quality of life for the people of San Francisco. San Francisco Health Plan is also the third party administrator for the nationally recognized Healthy San Francisco program. For more information on SFHP, visit www.sfhp.org.

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