

# San Francisco Health Plan Opens Its First Service Center Dedicated to the Health Care Needs of San Francisco Residents

*The new Service Center will provide enrollment assistance and education materials for members and the community, as they learn what health care options are available to them.*

**SAN FRANCISCO, April 1, 2015** -- San Francisco Health Plan (SFHP), a community health plan serving over 130,000 San Francisco residents, announced today the opening of its first Service Center.

The Service Center will be the public face of SFHP, a place where people can receive information about health care coverage and access options that are available to them and their families in San Francisco County. Our Enrollment Team will be available, by appointment, to provide application and renewal assistance for the Medi-Cal, Healthy Kids, Healthy San Francisco, and San Francisco City Option Programs.

“For 18 years, we have been connecting people, who would otherwise not have health care, with a program that is best for them,” said John F. Grgurina, Jr., CEO, San Francisco Health Plan. “With our new Service Center, our members and the community can meet with an enrollment specialist to get support and application assistance on the health care programs available in San Francisco. This is how we serve the community, by connecting people with the best program and providing high quality health care, including the most vulnerable populations.”

The Service Center is conveniently located in the heart of San Francisco and is easily accessible with public transportation. The address is 7 Spring Street, between Kearny and Montgomery Streets, where Chinatown and the Financial District meet.

The Service Center is open Monday through Friday, 8:00 am to 5:30 pm. Members will receive the same quality service that they have come to expect from SFHP, including enrollment assistance, health education materials, and health care access information in a culturally respectful manner and in the language of their choice.

Launched in 1997, SFHP now provides health care to over 130,000 members. Combined with *Healthy San Francisco*, the City’s non-insurance health care access program, SFHP provides services to over 148,000 residents, or over 17% of the City’s population, which is one in six San Francisco residents.

SFHP’s Enrollment Services and CareSupport Teams handle over 7,000 appointments annually.

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## **About San Francisco Health Plan**

San Francisco Health Plan, a licensed community health plan providing affordable health coverage to over 130,000 low and moderate-income families residing in San Francisco. SFHP is designed for and by the residents it serves – many of whom would not be able to otherwise obtain health care for themselves or their families. Through SFHP, members have access to a full spectrum of medical services including preventive care, hospitalization, prescription drugs, family planning, and substance abuse programs. SFHP’s mission is to provide superior, affordable health care emphasizing

prevention and promoting healthy living with the goal of improving the quality of life for the people of San Francisco. San Francisco Health Plan is also the third party administrator for the nationally recognized Healthy San Francisco program. For more information on SFHP, visit [www.sfhp.org](http://www.sfhp.org),

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