

February 28, 2018

Dear Member:

San Francisco Health Plan thanks you for trusting us with your health care needs. This package contains updated Healthy Kids HMO Program materials.

Please discard your old member materials and keep these new ones for easy reference.

Please call the following phone numbers for more information regarding:



**Healthy Kids HMO and
San Francisco Health Plan**
For help regarding your ID card,
membership, changing doctors,
complaints, or any other questions.
1(800) 288-5555



Doctor or Clinic
Please use the phone number
listed on your San Francisco
Health Plan ID card. If you need a
replacement ID card, please call
San Francisco Health Plan.



Dental Care
Delta Dental, refer to the group
number SF60. **1(866) 212-2743**



Eye Exam
Vision Service Plan (VSP).
1(800) 877-7195



Teladoc 24/7 Phone or Video Doctor Visits
If your doctor is not available at the time you need them and you want to get care for
simple medical problems. sfhp.org/members/teladoc



If you have any questions, please call us at **1(800) 288-5555** or **1(415) 547-7800**, Monday through Friday, 8:30am—5:30pm. San Francisco Health Plan speaks your language and is happy to help you with any questions or concerns. You can also visit us at our website at sfhp.org.

We are here for you.

Sincerely,

San Francisco Health Plan