

It's Easy to Sign Up

Our Member Portal lets you access your information anywhere you have internet access





Your Health Information Is Just a Click Away

Access your health information anytime from anywhere you have internet access with SFHP HealthLink, our safe and secure Medi-Cal Member Portal





View Your Medicines

Learn about your medicines and the amount you should be taking. Find out how they interact with other medications.





See Your Personal Health Record

See your past health visits, medicines, and more. You can bring your Personal Health Record with you when you visit your doctor.





Request ID Card

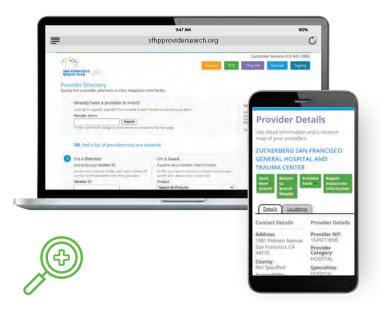
You can see your ID Card, ask for a new one, print a temporary card, or save a picture of your card on your phone.





Change Your PCP

To change PCP, use the My Health Plan dropdown and select PCP Change Request. PCP changes will be effective on the first day of the following month.



Health Education Library

Our portal has a library on many wellness topics. There are interactive tools for health and fitness, medications, pregnancy, a symptom checker, and learning centers to help you make better health decisions.



Search for Providers

Our improved provider search tool allows you to find providers in your network or any other SFHP network. Look up providers by name or the type of provider including clinics, specialists, and more.

You can find the Provider Search Tool on the Member Portal homepage or in the drop down menu under My Health Plan.

You have the option to search by Provider Name or you can expand your search with broad search criteria like location, network, and general practice type. You can refine your search by specialty, network, languages spoken, gender, location, or by providers who are accepting new patients.



Customer Service

You can email Customer Service through the portal to get answers to your healthcare questions.

Now, you can view and download the most current member materials and newsletters through our Member Portal or on sfhp.org. Welcome Packet We

Sign up today at sfhp.org

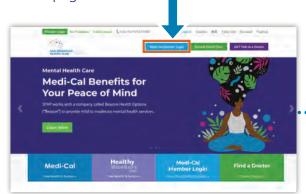


When you sign up for our Member Portal, you're also signing up to receive member materials, including our member newsletter, via email.

How to Sign Up and Sign In

SFHP HealthLink helps you stay on top of your health care

Start at **sfhp.org** and click the Medi-Cal Member Login button at the top of the home page.



You'll be directed to the SFHP HealthLink Member Login Page. Click New User Sign Up button, shown below.



You'll be asked for your Member ID, Last Name, and Birth Date and then to create a password and set up security questions.



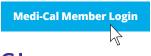
Now you're ready to get started. Enter your User Name and Password and click Sign In to begin using the SFHP Medi-Cal Member Portal.



The SFHP Medi-Cal Member Portal is available to our Medi-Cal members 12 years of age or older. SFHP Medi-Cal members under the age of 12 will need an Authorized Representative to sign up.



If you have questions call Customer Service at **1(415) 547-7800** TTY users can call **1(888) 484-7200**. We have staff who speak your language.



Sign up today at sfhp.org

