How to Sign Up and Sign In

SFHP HealthLink helps you stay on top of your health care

Start at sfhp.org and click the Medi-Cal Member Login button at the top of the home page. You’ll be directed to the SFHP HealthLink Member Login Page. Click New User Sign Up button, shown below.

You’ll be asked for your Member ID, Last Name, and Birth Date and then to create a password and set up security questions.

Now you’re ready to get started. Enter your User Name and Password and click Sign In to begin using the SFHP Medi-Cal Member Portal.

The SFHP Medi-Cal Member Portal is available to our Medi-Cal members 12 years of age or older. SFHP Medi-Cal members under the age of 12 will need an Authorized Representative to sign up.

If you have questions call Customer Service at 1(415) 547-7800. TDD/TTY users can call 1(888) 484-7200. We have staff who speak your language.

Sign up today at sfhp.org

It’s Easy to Sign Up

Our Member Portal lets you access your information anywhere you have internet access
Your Health Information Is Just a Click Away

Access your health information anytime from anywhere you have internet access with SFHP HealthLink, our safe and secure Medi-Cal Member Portal.

View Your Medicines
Learn about your medicines and the amount you should be taking. Find out how they interact with other medications. See your medicine history. You can add other medicines, drugs, vitamins, and over the counter medications you are taking by clicking on the Add tab.

See Your Personal Health Record
See your past health visits, medicines, a map of your provider’s office, and more. You can bring your Personal Health Record with you when you visit your doctor.

Request ID Card
You can see your ID Card, ask for a new one, print a temporary card, or save a picture of your card on your phone.

Search for Providers
Our improved provider search tool allows you to find providers in your network or any other SFHP network. Look up providers by name or the type of provider including clinics, pharmacies, specialists, and more.

You can find the Provider Search Tool on the Member Portal homepage in Quick Links or in the drop down menu under My Health Plan.

You have the option to search by Provider Name or you can expand your search with broad search criteria like location, network, and general practice type. You can refine your search by specialty, network, languages spoken, gender, location, or by providers who are accepting new patients.

Customer Service
You can email Customer Service through the portal to get answers to your healthcare questions.

Sign up today at sfhp.org
When you sign up for our Member Portal, you’re also signing up to receive member materials, including our member newsletter, via email.

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