

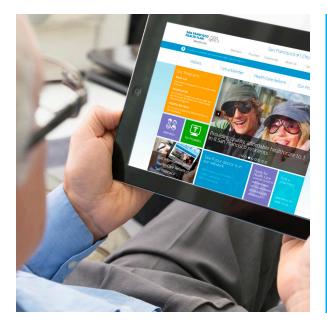
Here for you

Member Reference Guide

Find the services you need

SAN FRANCISCO HEALTH PLAN

Here for you



Visit us online sfhp.org









	I.
CCS provides treatments to children up to age 21 with certain health problems	diseases or
dhcs.ca.gov/services/ccs	1(415) 575-5700
Child Health & Disability Prevention Program (CHDP)	
CHDP provides periodic health screenings and preventive healt Medi-Cal members up to age 21	h services to
dhcs.ca.gov/services/chdp	1(415) 575-5712
Golden Gate Regional Center (GGRC), including Early S	
Services for children and adults with developmental disabilities	-
ggrc.org	1(415) 546-9222
Medi-Cal (first application) Uninsured individuals needing financial help for health care co	verage
sfhsa.org/102.htm	1(855) 355-5757
Mental Health Crisis	
Individuals experiencing a mental health emergency can call 2-	
Individuals experiencing a mental health emergency can call 2-mentalhealthsf.org/help-now/hotline-crisis-supports	
Individuals experiencing a mental health emergency can call 2-mentalhealthsf.org/help-now/hotline-crisis-supports Substance Abuse Treatment	1(415) 206-8125
Individuals experiencing a mental health emergency can call 2-mentalhealthsf.org/help-now/hotline-crisis-supports	1(415) 206-8125 ction
Individuals experiencing a mental health emergency can call 2-mentalhealthsf.org/help-now/hotline-crisis-supports Substance Abuse Treatment Treatment for children and adults with substance use and addissfdph.org/dph/comupg/oservices/mentalhlth/cbhs	1(415) 206-8125 ction 1(415) 503-4730
Individuals experiencing a mental health emergency can call 2 mentalhealthsf.org/help-now/hotline-crisis-supports Substance Abuse Treatment Treatment for children and adults with substance use and addi	1(415) 206-8125 ction 1(415) 503-4730 rition Program

SFHP Benefits

Members with urgent medical questions can call anytime 1(877) 977-3397

Behavioral Health Treatment for ASD

Adults or children diagnosed with autism spectrum disorder (ASD) who need behavioral health treatment

beaconhealthstrategies.com 1(855) 371-8117

Care Coordination

 $\ensuremath{\mathsf{SFHP}}$ members who need help with the medical or social service system

SFHP's Care Coordination 1(415) 615-4515

Covered Benefits

Members or providers with questions about services covered by SFHP, including which services need prior approval

sfhp.org/members/medi-cal/medi-cal-benefits-services

SFHP's Customer Service 1(800) 288-5555

Dental

Medi-Cal members needing dental services

denti-cal.ca.gov 1(800) 322-6384

Durable Medical Equipment

Members who need durable medical equipment or supplies, such as wheelchairs, oxygen, and incontinence supplies

SFHP's Customer Service 1(800) 288-5555

Eligibility and Enrollment

Individuals who need help understanding what they may qualify for, need to confirm current coverage, or need assistance to reenroll in coverage

sfhp.org/contact-us/enrollment

SFHP's Enrollment Services 1(415) 777-9992

Mental Health Services

Mental health services such as individual or family therapy or help managing medication beaconhealthstrategies.com 1(855) 371-8117

Pharmacy

Members who are looking for a pharmacy or who have questions about a particular prescription or medication

sfhp.org/members/medi-cal/pharmacy-services-find-pharmacy

SFHP's Customer Service 1(800) 288-5555

Primary Care Physicians Assignment

Members or providers who need to confirm a member's primary care physician or need to change their primary care physician. Member's PCP is listed on the SFHP member card. Use the link below to search for a provider

sfhp.org/provider-search

SFHP's Customer Service 1(800) 288-5555

Transportation Services

Members who need non-emergency medical transportation (needs approval by SFHP)

SFHP's Customer Service 1(800) 288-5555

Vision

Medi-Cal members needing vision services

vsp.com 1(800) 877-7195