

## San Francisco Health Plan Member Handbook

### Errata for 2020

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The Medi-Cal Program has made changes to the program. The changes are noted below. Please read these changes and keep this document with the 2020 Member Handbook you have received. The 2020 Member Handbook is available online at [sfhp.org](http://sfhp.org).

If you have any questions regarding the changes made to the Medi-Cal Member Handbook please call San Francisco Health Plan Customer Service at **1(415) 547-7800** (local), or **1(800) 288-5555** (toll-free), Monday through Friday, 8:30am to 5:30pm. TDD/TTY users can call **1(888) 883-7347**. We have staff that can assist in your language.

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## Medi-Cal benefits covered by San Francisco Health Plan

### Section 4 - Benefits and Services

#### The Provisional Postpartum Care Extension Program

- The Provisional Postpartum Care Extension (PPCE) Program provides extended coverage for Medi-Cal members who have a maternal mental health condition during pregnancy or the time period after pregnancy.
- San Francisco Health Plan covers maternal mental health care for women during pregnancy and for up to two months after the end of pregnancy. The PPCE program extends that coverage for up to 12 months after the diagnosis or from the end of the pregnancy, whichever is later.

To qualify for the PPCE program, your doctor must confirm your diagnosis of a maternal mental health condition within 150 days after the end of pregnancy. Ask your doctor about these services if you think you need them. If your doctor thinks you should have the services from PPCE, your doctor completes and submits the forms for you.