SAN FRANCISCO HEALTH PLAN
Here for you

Policy and Procedure

Policy Name:	Health Education Materials		
Effective Date:		Revision Date:	
Department(s)/Site(s):			
Document Owners:			
Approved By:			
Relevant Law/Standard:	California Department of Health Care Services under Title 22, California Code of Regulations, Section 53230. (Requires the review and certification of Primary Care Practitioner (PCP) sites.) Department of Health Care Services (DHCS) All Plan Letter 20-004, Facility Site Reviews.		

Purpose:

Ensure health education services are available to Plan members.

Policy:

Health Education Materials: Materials must be available in the appropriate threshold languages, and may be located in an accessible area on site (e.g., exam room, waiting room, health education room or area), or provided to members by clinic staff and/or by Plan upon request. Educational Materials must be available in accessible format which may include written information, audio and/or videotapes, computerized programs, and visual presentation aids for people with disabilities. General topics for health educational materials may include Immunizations, Pregnancy, Injury Prevention, Smoking Cessation, Dental Health, Nutrition, Physical Activity, STD/HIV Prevention, Family Planning, Asthma, Hypertension, and Diabetes (see Link)

Note: Health education and/or resources are available on site in languages that are applicable to member population(s) primarily seen on site. Threshold languages are the primary languages spoken by Limited English Proficient (LEP) population groups residing in a county.

Procedure:

Health education materials and Plan-specific resource information are:

1. Readily available on site, or are made available up on request
2. Applicable to the practice and population serviced on site,
3. Available in threshold languages identified for county and /or area of site location

Link (SFHP) to health education material in English also available in Spanish, Chinese, Russian, & Vietnamese

https://www.sfhp.org/health-wellness/health-education-library/

https://www.cdc.gov/dhdsp/educational_materials.htm

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The material in this document is a knowledge-sharing tool provided by the FSR team to enhance compliance with Facility Site Review requirements. All content is for informational purposes and may be used and/or modified according to site-specific practices. Ensure appropriate review and approval by site management prior to adoption.