MENTAL HEALTH SERVICES

Information below is for PCP office staff only - do not distribute to members.

Beacon Health Strategies is the behavioral health partner of the San Francisco Health Plan. Please use this information to access mental health services for San Francisco Health Plan Medi-Cal members.

Call or fax the PCP Referral form to Beacon in order to:

- Obtain Primary Care Provider (PCP) decision support from a Beacon licensed psychiatrist for diagnostic and medication clarification.
- Refer a member for therapy or medication management with a Beacon provider.
- Refer a member to local Beacon care coordinators for assistance with psychosocial needs, communication with providers, or simply obtaining past psychiatric records.
- Refer a member under 21 with a diagnosis of Autism Spectrum Disorder (ASD) for Behavioral Health Treatment/Applied Behavioral Analysis.

Download the PCP Referral Form and guide at: www.sfhp.org/providers/provider-resources/mental-health-resources.

Beacon provides mental health care services for San Francisco Health Plan Medi-Cal members with mild to moderate functional impairments due to mental health conditions.

Beacon recognizes that PCPs provide over 80% of behavioral health care to patients nationwide, and we offer PCPs telephonic peer-to-peer clinical decision support with a licensed psychiatrist. Members needing outpatient services may call Beacon directly or be referred by a PCP. Beacon clinicians will telephonically assess the member’s needs and support a referral to the most appropriate level of care and provider type.

Emergency, crisis response, and other services for moderate to severe functional impairments due to mental health conditions and services for substance use disorders should still be referred directly to San Francisco County Access at 1-888-246-3333.