

Pharmacy Residency

“What are the requirements to submit an application?”

- U.S. Citizen
- Pharm.D or B.S. in Pharmacy
- California Licensure or eligible candidate
- Background Check
- Letter of Intent
- Official Transcript
- Curriculum Vitae
- Three Letters of Recommendation

“How do I apply?”

- SFHP will be participating in the Match through PhORCAS for the residency recruitment. Register and submit your application through ASHP National Matching Service, Pharmacy Online Residency Centralized Application Service (PhORCAS) at: portal.phorcas.org. This residency site agrees that no person at this site will solicit, accept, or use any ranking-related information from any residency applicant.

“What is the application deadline?”

- The application deadline is **January 15**.

“How many residents do you accept?”

- There is one resident position open per year.

“Is this residency program accredited?”

- Yes, We have ASHP accreditation.

“Where is the office located?”

- The resident site is located in a business office located in the San Francisco Financial District a short distance from the Embarcadero MUNI-Bart Station and Transbay Terminal.

“What is the work environment?”

- The resident is provided a personal workspace, computer, phone line, and work account.

“What departments will the resident work cross functionally with?”

- The resident will primarily work with the pharmacy team, as part of the Health Services department. He/She will also have opportunities to collaborate with other staff such as nurses, physicians, case managers and social workers.
- At San Francisco Health Plan we value teamwork and collaboration. The resident will work with other departments to carry out our mission to provide affordable health care to the residents of San Francisco.

“What are the resident’s day-to-day activities?”

- The primary site of this program shall be in the SFHP office. When opportunities arise the resident may be called upon to perform member site visits, provider visits, school events, attend community meetings, and national conferences.

Pharmacy Residency

- At the beginning of the residency year, areas of interests shall be surveyed and learning experiences will be customized in accordance. For each learning experience, the resident and the preceptor shall meet to discuss the learning activities, expectations and requirements in meeting the assigned goals and objectives for the respective learning experience. The resident's day-to-day activities will vary with each learning experience.

“What consists of the longitudinal activities?”

- The resident's longitudinal activities will vary each program year dependent on the resident's interests and the opportunities that arise. As part of the project management learning experience, the resident shall be assigned a longitudinal project to manage through the residency year along other required learning activities. The resident shall be expected to effectively manage their time to complete or meet expected tasks and responsibilities.

“What are the areas of focus?”

- The San Francisco Health Plan PGY1 residency program will provide residents with experience using managed care principles to provide quality, cost-effective care in a managed healthcare Medicaid setting. Upon completion of the program, the resident will be provided with skills to be a managed care clinical pharmacist at a health plan, to include skills in formulary management, P&T support, prior authorization, quality improvement and vendor management (PBM and specialty pharmacy). The resident will also gain tools in leadership and business management and be prepared for PGY2 training in specialties associated with managed care environments.

“What type of experiences can the resident expect to learn?”

- Orientation and Operations
 - This rotation will orient the resident to San Francisco Health Plan and its lines of businesses, daily functions of the Pharmacy department and operations of a managed Medi-Cal organization.
- Clinical Programs
 - In this rotation, the resident is expected to design, propose and implement clinical programs to enhance the efficacy of patient care for SFHP members. The resident will also collaborate with other departments in the organization and with SFHP partner organizations, such as PBM and Specialty Pharmacy vendors, pharmacies, clinics and other healthcare organizations.
- Vendor Management-Contracting
 - This rotation will provide the resident the experience to review current structures and processes of the organization's PBM and specialty vendor. The resident will also collaborate with the PBM and specialty vendor to design and propose effective benefit structures to service the needs of SFHP's member population, the underserved.
- Business Management Leadership (Longitudinal)
 - The resident will exercise leadership and practice management skills during this rotation. This rotation will also provide the resident experience with contracting, data analysis, finance, and reporting.

Pharmacy Residency

- Drug Information
 - The resident will be expected to demonstrate clinical knowledge to patients and providers with medication-related information and education. The resident will also contribute to the implementation of the managed care organization's five formularies and identify opportunities for improvement of the organization's medication-use system.
- Formulary Development and Management
 - In this rotation, the resident will be exposed to various formulary management processes, including clinical intervention implementation and formulary maintenance efforts. The resident will also gain experience in preparing and presenting at P&T meetings.
- Project Management (Longitudinal)
 - This rotation requires the resident to exhibit essential project management skills and includes the completion and documentation of outcomes of pharmacy practice-related projects.

“Will there be an open house/office tour?”

- Due to the expedited nature of this year's application process, we cannot accommodate individual site visits for this residency year.
- In the future we expect to host at least one Open House per year for those who are interested in learning more about our program. Prospective applicants may also visit our booth at the annual ASHP Mid-year residency showcase to learn more about our program and get a chance to speak to the current resident and a program representative.

