

# Follow-Up After Emergency Department Visit for Substance Use (FUA)

The percentage of emergency department (ED) visits among members age 13 years and older with a principal diagnosis of substance use disorder (SUD), or any diagnosis of drug overdose, for which there was follow-up. Two rates are reported:

Measure	Numerators	Follow-Up Visits Coding
<div>1</div> <p>The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days).</p>	<p><b>30-Day Follow-Up</b> A follow-up visit or a pharmacotherapy dispensing event within 30 days after the ED visit (31 total days). Include visits and pharmacotherapy events that occur on the date of the ED visit.</p>	<p><b>SUD and Substance Use Diagnosis</b> F10-F16, F18, F19</p> <p><b>Drug Overdose Diagnosis</b> T40-T43, T51</p> <p><b>Types of Follow-Up Visits (Visits without above diagnoses must be with a mental health provider):</b></p> <ul style="list-style-type: none"><li>• Outpatient Visit</li><li>• BH Outpatient Visit</li><li>• Intensive Outpatient Visit or Partial Hospitalization Visit</li><li>• Non-Residential Substance Use Treatment Facility Visit</li><li>• Community Mental Health Center Visit</li><li>• Observation Visit</li><li>• Peer Support Service</li><li>• Opioid Treatment Service (Bills Monthly or Weekly)</li><li>• Telehealth Visit</li><li>• Telephone Visit</li><li>• E-Visit or Virtual Check-In</li><li>• Substance Use Disorder Service</li><li>• Behavioral Health Screening or Assessment for SUD or Mental Health Disorders</li><li>• Substance Use Service</li><li>• Pharmacotherapy Dispensing or Medication Treatment Event</li></ul>
<div>2</div> <p>The percentage of ED visits for which the member received follow-up within 7 days of the ED visit (8 total days).</p>	<p><b>7-Day Follow-Up</b> A follow-up visit or a pharmacotherapy dispensing event within 7 days after the ED visit (8 total days). Include visits and pharmacotherapy events that occur on the date of the ED visit.</p>	

### Notes

- The code set above is used by HEDIS to determine compliance. Not all codes are necessarily covered by Medi-Cal.
- Members in hospice or using hospice services are excluded from this measure.
- Members who died in the measurement year are excluded from this measure.
- ED visits that result in an inpatient admission are excluded from this measure.
- ED visits follow by residential treatment on the date of ED or within 30 days after ED are excluded from this measure.

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### Best Practices

- Utilize the SFHP ED Navigator Workflow to assist members with coordination of care prior to discharge from ED. The Workflow can be found under Providers > Improving Quality > Quality Improvement Resources.
- Discuss the importance of follow-up care to help the member engage in treatment.
- Leverage internal EHR to schedule the follow-up appointment, if possible.
- Address any concerns/barriers to care such as transportation, location, and access issues.
- Review daily ADT feed and contact members to confirm appointment.