



Quality Improvement and Health Equity Committee: DSNP-Care Plus Program Minutes

Date: March 26, 2026
Meeting Place: 50 Beale Street, 12th Floor
San Francisco, CA 94119

Microsoft Teams Meeting
[+1 323-475-1528,,622792691#](https://teams.microsoft.com/join/323-475-1528-622792691)

Meeting Time: 8:00AM – 10:00AM

QIHEC Members Present:

Dr. Kathleen Chung, Medical Director, Value Based Care, *SFHN*; Dr. David Ofman, Chief Medical Officer, *SFCCC*; Dr. Lisa Inman, Co-Chief Medical Officer, Deputy Medical Director, *SFHN BHS*; Dr. Jackie Lam, Medical Director/QI/QA Director, *NEMS*; Alecia Martin, Director of Quality Management, *SFDPH BHS* (online); Michael Stoutmire, *SFHP MAC Member*; Maria Contreras, *SFHP MAC Member*

Not present: Dr. Ana Valdes, Chief Healthcare Officer, *HealthRight360*; Dr. Kenneth Tai, Chief Health Officer, *NEMS*; Dr. Blake Gregory, Primary Care Director of Population Health and Quality, Medical Director, Complex Care Program, *SFHN*; Dr. Amy Lu, Chief Quality Officer, *UCSF*

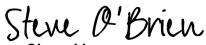
SFHP Staff Present:


Steve O'Brien, Chief Medical Officer; Jean Giggers, Sr. Director, Health Services Clinical Operations; Malaika Stoll, Sr. Medical Director; Melissa Hugo, Director, Medicare Risk Adjustment; Sonya Barnett-Smith, Director, Utilization Management; Shenita Hurskin, Director, Quality & Population Health Management; Yves Gibbons, Manager, Quality Improvement & Population Health; Emily Turpin Srock, Supervisor, Quality Improvement & Population Health; Lauren Jami-Williams, Sr. Program Manager, Quality Programs; Edgar Rodriguez, Program Manager, Population Health; Maya Velardez, Associate Program Manager, Quality Improvement; Kathy Pham, Associate Program Manager, Behavioral Health; José Méndez, Sr. Manager, Quality Data Analytics; Jorge Ramirez, Program Manager, Quality Data Analytics; Katie Vo, Clinical Pharmacist; SeDessie Harris, Sr. Manager, Clinical Operations; Morgan Kerr, Manager, Clinical Operations; Joanie Bowes-Warren, Nurse Manager, Long Term Care

Guests Present:

Susan Garrels, QI Lead, Carelon

Topic		Follow-up [if Quality Issue identified, Include Corrective Action]	Resolution, or Closed Date [for Quality Issue, add plan for Tracking after Resolution]
Call to Order	Meeting called to order at 8:04am by Steve O'Brien, MD, CMO, San Francisco Health Plan (SFHP).		
Medi-Cal Program (8:04am - 9:29am)			
Quality Improvement & Population Health	<ul style="list-style-type: none"> • DSNP Updates <p>Dr. Steve O'Brien and Shenita Hurskin opened the DSNP portion of the meeting by stressing the financial importance of achieving high "stars" ratings for the DSNP program, noting that star-related revenue can make or break the program. He recognized the efforts of Shenita, Yves, and the team for their strong work in these areas. Dr. O'Brien reported ongoing conversations with a variety of medical groups about expanding DSNP partnerships, and the plan is to add additional medical groups in phases, targeting rollouts in July 2026 and again in January 2027. Dr. Kathleen Chung asked about the projections on eligible SFHP members for DSNP program. Dr. O'Brien stated there were about 30,000 eligible SFHP members and emphasized that not all eligible members will choose to enroll with SFHP. He observed that some members will prefer to remain in straight Medicare, while others may switch. When members do switch, they often must align their medical provider with their DSNP choice. He identified Anthem and Kaiser as the main alternative DSNP options in the community and clarified the rule that a member who selects an Anthem DSNP must also be Anthem Medi-cal (and similarly for Kaiser), underscoring the importance of medical alignment for members' plan choices. The discussion concluded with Dr. O'Brien reiterating ongoing efforts to grow and stabilize the DSNP program while coordinating at the plan level with medical groups and internal teams. He thanked Shenita, Yves, Emily, and the team for their contributions. No further DSNP-specific questions were raised before the meeting adjourned.</p>		
Meeting Adjourned	Meeting adjourned at 9:39am.		

QIHE Committee Co-Chair's Signature & Date:

 Signed by: Steve O'Brien 6/11/2026
SIGNED BY: 202F62608ACD401...

QIHE Committee Co-Chair's Signature & Date:

 Signed by: Edwin Poon 6/11/2026
SIGNED BY: 202F62608ACD401...

Minutes are considered final only with approval by the QIHEC at its next meeting.