

Quality Improvement and Health Equity Committee Meeting: Medi-Cal Program

Thursday, September 3, 2026
8:00 – 10:00 AM

50 Beale St
12th Floor, Governing Board Conference Room
San Francisco, CA 94119

To arrange for public building access, please contact Maya Velardez at 415-615-5671

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AGENDA

Quality Improvement and Health Equity Committee: Open Session				
Time	Topic	Page	Objective	Assigned
8:00	Welcome / Roll Call / Announcements (5 mins)		Inform	Steve O'Brien, MD
	QIHEC quorum: 5 QIHEC members, 3 physicians, including Committee Chair			
8:05	Consent Calendar (5 mins)		Vote	Shenita Hurskin
	- QIHEC Medi-Cal Program Minutes (June 2026) - QIHEC Medi-Cal Program Action Items (June 2026) - Grievances Oversight Report (Q4 2025, Q1 2026) - Appeals Oversight Report (Q4 2025, Q1 2026) - Annual Grievance & Appeals Report (2025) - Behavioral Healthcare Services Annual Grievance & Appeals Report (2025) - UM Committee Minutes (April 2026) - UM Oversight Performance Report (Q2 2026) - Health Services P&P Updates (June-August 2026) - PHM Documents - NCQA HO6A - Culturally and Linguistically Appropriate Services (CLAS) Program Description and Workplan (2026) - NCQA HO6B - CLAS Program Evaluation (2025) - NCQA NET1A - Cultural, Ethnic, Racial and Linguistic Needs of SFHP Members and Availability of Practitioners (2026) - QI3 Report Update	3 8 17 44 59 65 71 77 90 98 110 131 144		
8:10	Quality Improvement & Population Health (30 mins)		Inform	
	2026 (MY2025) Health Plan CAHPS - MY 2025 Quality Performance	155 164		Emily Turpin Srock Yves Gibbons
8:40	Health Equity (10 mins)		Inform	Edwin Poon, PhD
	2026 Health Disparities Report	176		
8:50	Behavioral Health (20 mins)		Inform	Carelon Team
	2025 Annual Quality Evaluation - Workplan (Q1-Q2 2026)	180 190		
9:10	Updates: Looking Ahead	196	Inform	Edwin Poon, PhD
Appendices:		Page		
1.	2026 (MY2025) Health Plan CAHPS Supporting Data	210		
2.	QI Scorecard (Q2 2026)	218		
3.	Delegation Oversight Report	228		