



**SAN FRANCISCO  
HEALTH PLAN™**

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## Quality Improvement Committee Meeting

Thursday, February 8, 2018

7:30 – 9:00 AM

50 Beale Street, 13<sup>th</sup> Floor

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Conference Call Number +1 (628) 220-4855 Access Code: 1744672

## AGENDA

Quality Improvement Committee: Open Session			
Time	Topic	Objective	Assigned
7:30	<b>Follow Up Items (5 min)</b>	Update	Dr. Glauber
	<p><b>QIC: quorum: 5 QIC members, 3 physicians, including committee chair</b></p> <ul style="list-style-type: none"> <li>Public Comments/Questions</li> <li>Follow Up Items (p. 2)</li> </ul>		
7:35	<b>Consent Calendar (5 min)</b>	Update / Vote	Dr. Glauber
	<ul style="list-style-type: none"> <li>Review of Minutes – December 14, 2017 (p. 4)</li> <li>Q4 2017 Grievance Report (p. 13)</li> <li>Q4 2017 Appeals Report (p. 21)</li> <li>Q4 2017 Potential Quality Issue Report (p. 24)</li> <li>Q4 2017 QI Scorecard (p. 25)</li> <li>Q3 2017 Emergency Room Visit/Prescription Access Report (p. 26)</li> </ul>	Vote	
7:40	<b>Policy &amp; Procedures (5 min.)</b>		
	<ul style="list-style-type: none"> <li>HE-06: Alcohol Misuse Screening and Counseling (AMSC) – 5 min. (p. 29)</li> </ul>	Vote	J. Soos
7:45	<b>Quality Improvement (60 minutes)</b>		
	<ul style="list-style-type: none"> <li>Palliative Care – 20 min.               <ul style="list-style-type: none"> <li>Implementation of the Medi-Cal Palliative Care Benefit Memo (p. 33)</li> <li>UM-58: Palliative Care (p. 36)</li> </ul> </li> <li>Facility Site Review 2017 Results – 20 min. (p. 43)</li> <li>Delegated Medical Group QI Audit Results – 20 min. (p. 49)</li> </ul>	Vote  Vote Vote	J. Soos/M. Cale  J. Hagg O. Leon
9:00	<b>PAC</b>		

**NEXT MEETING THURSDAY, APRIL 5, 2018**