



**SAN FRANCISCO
HEALTH PLAN™**

Here for you

Quality Improvement Committee Meeting

Thursday, February 14, 2019

7:30 – 9:00 AM

50 Beale Street, 13th Floor

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Conference Call Number: +1 (628) 220-4855, access code: 3263450

AGENDA

Quality Improvement Committee: Open Session			
Time	Topic	Objective	Assigned
7:30	Follow Up Items (5 min)	Update	Dr. Glauber
	<p>QIC: quorum: 5 QIC members, 3 physicians, including committee chair</p> <ul style="list-style-type: none"> Public Comments/Questions Follow Up Items (p. 2) 		
7:35	Consent Calendar (5 min)	Update/Vote	Dr. Glauber
	<ul style="list-style-type: none"> Review of Minutes – December 13, 2018 (p. 3) UM Committee Minutes (p. 16) <ul style="list-style-type: none"> November 2018 December 2018 Q4 2018 UM Medical and Pharmacy Appeals Activity (p. 26) Q4 2018 PQI Report (p. 29) Q3 2018 Emergency Room Visit/Prescription Access Report (p. 33) 		
7:40	Quality Improvement (60 minutes)		
	<ul style="list-style-type: none"> Q4 2018 Grievance Report – 20 min. (p. 36) Initial Health Assessment (IHA) Rates and Activities 2018 - 20 min. (p. 46) Delegate Oversight Annual Audits – 20 min. (p. 48) 	<p>Vote</p> <p>Vote</p> <p>Vote</p>	<p>Amy Petersen</p> <p>Amy Petersen</p> <p>Odalis Leon</p>
9:00	PAC		

NEXT MEETING THURSDAY, APRIL 4TH, 2019