

Quality Improvement and Health Equity Committee Meeting

Thursday, March 7, 2024

8:30 – 10:00 AM

50 Beale St
13th Floor, Conference Room – City Hall
San Francisco, CA 94119

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AGENDA

Quality Improvement Committee: Open Session				
Time	Topic	Page	Objective	Assigned
8:30	Welcome / Roll Call (10 min)	1	Inform	Shenita Hurskin, MBA
	QIHEC quorum: 6 QIHEC members, 3 physicians, including Committee Chair		Inform	Shenita Hurskin, MBA
	• NCQA Accreditation	2		Nina Maruyama
8:40	Consent Calendar (5 mins)	22	Vote	Shenita Hurskin, MBA
	<ul style="list-style-type: none"> November 2023 QIC Minutes Q3 2023 ER Access Report Q4 2023 Grievance Report Q4 2023 Appeals Report UM Committee Minutes and supporting documentation <ul style="list-style-type: none"> October 2023 December 2023 UM Program Description Health Services Policies & Procedures (P&P) Updates Summary 2023 Facility Site Review Report 2023 PQI Report QI Access Monitoring Annual Update 	22 27 31 39 44 44 56 77 115 118 122 127	Action: Vote	
8:45	Previous Action Items (5 mins)		Inform	Stephanie MacAller
8:50	2022 Carelon Provider Experience Survey (10 mins)	202	Inform	Vanessa Aranda, MSW Andrea Champagne-Small (Carelon)
9:00	Quality Improvement Updates (60 mins)		Inform/ Vote	
9:00	QIHETP Overview (5 mins)		Inform	Edwin Poon, PhD Shenita Hurskin, MBA
9:05	Measurement Year 2023 HEDIS Analysis (10 mins)		Inform	José Méndez
9:15	2023 QI Program Evaluation (10 mins)	219	Action: Vote	Yves Gibbons
9:25	2024 QIHETP Annual Plan (20 mins)	269	Action: Vote	Yves Gibbons
9:45	Utilization Management Criteria (10 mins)	154	Inform	SeDessie Harris, RN, MHA