



Quality Improvement Committee Meeting

Thursday, August 11, 2022
7:30 – 9:00 AM

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Phone Conference ID: 887 875 09#



AGENDA

Quality Improvement Committee: Open Session			
Time	Topic	Objective	Assigned
7:30	Welcome / Roll Call (15 min)	Update	Ellen Piernot, MD
	<p>QIC quorum: 5 QIC members, 3 physicians, including committee chair</p>		
7:45	Consent Calendar (10 min)	Vote	Ellen Piernot, MD
	<ul style="list-style-type: none"> • Review of June 2022 Minutes (pgs. 2-5) • Q1 2022 ER Report (pgs. 6-9) • Q2 2022 Grievance Report (pgs. 10-15) • Q2 2022 Appeals Report (pgs. 16-20) • UM Committee Minutes (April, May, June 2022) (pgs. 21-62) * No March UMC meeting • HE P&P Updates Summary (June, July 2022) (pgs. 63-68) • 2021 Grievance & Appeals Annual Report (pgs. 69-72) • Q2 2022 PQI Report (pgs. 73-77) 		
7:55	Quality Improvement (65 minutes)		
	<ul style="list-style-type: none"> • HEDIS MY2021 Update (pgs. 78-86) • CAHPS Review (pgs. 87-92) Member Experience Survey (pgs. 93-94) 		<ul style="list-style-type: none"> • José Méndez & Anh Huynh • Yves Gibbons
9:00	PAC		

NEXT MEETING: TBD 2022

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