



Here for you

Quality Improvement Committee Meeting

Thursday, September 7, 2023

8:00 – 10:00 AM

50 Beale St
13th Floor, Conference Room City Hall
San Francisco, CA 94105

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AGENDA

Quality Improvement Committee: Open Session			
Time	Topic	Objective	Assigned
8:00	Welcome / Roll Call (15 min)	Update	Eddy Ang, MD, MPH
	QIC quorum: 5 QIC members, 3 physicians, including Committee Chair <ul style="list-style-type: none"> CMO / SFHP Updates 	Update	
8:15	Consent Calendar (15 min)	Update / Vote	Eddy Ang, MD, MPH
	<ul style="list-style-type: none"> June 2023 QIC Minutes - (pp. 2-28) Q2 2023 Grievance Report - (pp. 29-36) Q2 2023 Appeals Report - (pp. 37-41) Q1 2023 ER Access Report - (pp. 42-44) UM Committee Minutes and supporting documentation <ul style="list-style-type: none"> May 2023 - (pp. 45-56) June 2023 - (pp. 57-69) July 2023 – (pp. 70-82) Health Services Policies & Procedures (P&P) Updates Summary - (pp. 83-86) 2022 Grievance & Appeals Annual Report – (pp. 87-92) P&T reappointments – (pp.93-99) QI Scorecard – (pp.100-103) Q2 2023 PQI Report - (p.104) 	Vote	
8:30	Quality Improvement (35 minutes)		
	<ul style="list-style-type: none"> CAHPS scores/ workgroup update QI Access Monitoring Annual Update 2024 MCAS MPL measures & ECDS 	Update	Yves Gibbons José Mendez
Quality Improvement Committee: Closed Session			
Time	Topic	Objective	Assigned
9:05	HEDIS At Risk Measures Confidential Data Report (55 minutes)	Update	Eddy Ang Hilary Gillette-Walch Kaitlin Hawkins David Ries José Mendez