



**SAN FRANCISCO
HEALTH PLAN™**

Here for you

Quality Improvement Committee Meeting

Thursday, December 13, 2018

7:30 – 9:00 AM

50 Beale Street, 13th Floor

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Conference Call Number: +1 (628) 220-4855, access code: 5418127

AGENDA

Quality Improvement Committee: Open Session			
Time	Topic	Objective	Assigned
7:30	Follow Up Items (5 min)	Update	Dr. Glauber
	<p>QIC: quorum: 5 QIC members, 3 physicians, including committee chair</p> <ul style="list-style-type: none"> Public Comments/Questions Follow Up Items (p. 2) 		
7:35	Consent Calendar (5 min)	Update/Vote	Dr. Glauber
	<ul style="list-style-type: none"> Review of Minutes – August 9, 2018 (p. 3) Health Services Update (p. 14) UM Committee Minutes <ul style="list-style-type: none"> August 2018 (p. 16) September 2018 (p. 20) October 2018 (p. 27) Policies & Procedures <ul style="list-style-type: none"> QI-03: Validation of HEDIS Chart Review (p. 34) UM-22: Clinical Operations (p. 37) UM Criteria <ul style="list-style-type: none"> For Genital Gender Confirmation Services (p.65) InterQual 2018 (p. 71) Q2 & Q3 2018 Grievance Report (p. 76) Q2 & Q3 2018 Appeals Report (p. 86) Q2 & Q3 2018 PQI Report (p. 93) Q2 2018 Emergency Room Visit/Prescription Access Report (p. 101) 		
7:40	Quality Improvement (80 minutes)		
	<ul style="list-style-type: none"> 2018 Clinical Operations and Pharmacy Utilization Management Programs – 20 min. (p. 104) QI 2018 Program Evaluation – 20 min. (p. 133) QI 2019 Program Description & Work Plan – 20 min. (p. 160) Beacon 2018 Quality Program Evaluation and 2017 Member Satisfaction Survey Results – 20 min. (p. 197) 	<p>Vote</p> <p>Vote</p> <p>Vote</p> <p>Vote</p>	<p>M. Cale</p> <p>A. Sharma</p> <p>A. Sharma</p> <p>L. Grossmann</p>
9:00	PAC		

NEXT MEETING THURSDAY, FEBRUARY 14, 2019