



**Joint Meeting of the San Francisco Health Authority and  
the San Francisco Community Health Authority**

**50 Beale Street, 13<sup>th</sup> Floor  
San Francisco, CA 94105**

**Governing Board Agenda**

Wednesday, November 19, 2025

12:00 PM to 2:00 PM

\*\*\*\*\* **OPEN SESSION** \*\*\*\*\*

Call to Order and Public Comment on any matters within SFHA/SFCHA purview.

\*\*\*\*\* **CLOSED SESSION** \*\*\*\*\*

1. (D) **Review Member Grievances and Appeals Report (including logs)** (Steve O'Brien, MD and Jenn Moore)  
*Pursuant to Welfare and Institutions Code Section 14087.36(x)*
2. (D) **Dual Eligibles Special Needs Program Launch Updates** (Jenn Moore)  
*Pursuant to Welfare and Institutions Code Section 14087.36(y)*

\*\*\*\*\* **OPEN SESSION** \*\*\*\*\*

3. (D) **Report on Closed Session Action Items.** (Chair)
4. (V) **Review and Approval of the Annual Independent Audit Report for FY 2024–2025** (Chris Pritchard, Rianne Suico and Gordon Lam of Baker Tilly US, LLP)
5. (V) **Approval of Consent Calendar:**
  - a. Minutes from September 10, 2025, Board Meeting
  - b. Credentialing and Recredentialing Recommendations
6. (V) **Overview and Approval of Year-to-Date Unaudited Financial Statements and Investment Income Reports for September 30, 2025** (Skip Bishop and Rand Takeuchi)
7. **CEO Report:** (Yolanda R. Richardson)
  - (D) a. Operational and Policy Updates from the Office of the CEO
  - (D) b. Quality and Health Services Updates (Steve O'Brien, MD and Edwin Poon, PhD.)
  - (V) c. Review and Approval of the Primary Care Provider Performance Quality Program (Steve O'Brien, MD)
8. (D) **Member Advisory Committee (MAC) Report:**
  - a. Report from the MAC Meetings by Co-Chairs (Abigail Alderson and Juthaporn Chaloeicheep)
9. **Adjourn**

## The San Francisco Health Authority and San Francisco Community Health Authority will meet concurrently.

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(V) Denotes an Action Item Requiring a Vote    (D) Denotes a Discussion Item

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*NOTE: Next Governing Board Meeting January 21, 2026*

### **Please Note These Upcoming SFHA/SFCHA Meetings:**

- Member Advisory Committee: December 3, 2025 (11:00am–1:00pm)
- QIHEC Committee: December 11, 2025 (8:00am–10:00am)
- Finance Committee: January 21, 2026 (11:00am–12:00pm)
- Governing Board: January 21, 2026 (12:00pm–2:00pm)

**Public Comment:** Members of the public are welcome to address the Governing Board on any item on the public meeting agenda. Please limit your comments to 3 minutes or less and stay on the specific subject under discussion. When attending these meetings, please accommodate persons with severe allergies, multiple chemical sensitivity, and/or related disabilities by not wearing perfume.

If you plan to attend, please contact Madyson Baker-Jones at **1(415) 615-4235**. We must provide all visitors' names to the Building Security in advance of the meeting. If you arrive on the day of the Board meeting without having given prior notice, please allow time for the Building Security to contact SFHP and admit you into the building.

If you plan to attend and need to request disability-related modification or accommodation, including auxiliary aids or services, to participate in the public meeting, please contact Madyson Baker-Jones at **1(415) 615-4235**.