

GOVERNING BOARD MEETING MINUTES

Joint Meeting of the San Francisco Health Authority
and the San Francisco Community Health Authority
Governing Board Meeting Minutes
January 11, 2023 (12:00pm – 2:00pm)

1. Board Attendance

In attendance were Eddie Chan, PharmD, Irene Conway, Steve Fields, Steven Fugaro, MD, Deneen Hadley, Johanna Liu, PharmD, Roland Pickens, MHA, FACHE, Maria Luz Torre, Greg Wagner, Emily Webb, and Joseph Woo, MD. Jian Zhang, DNP, MS, FNP-BC, were absent.

2. Welcome

Steven Fugaro, MD, welcomed all and opened the meeting as the Chair.

3. Election of Officers

Yolanda R. Richardson, Chief Executive Officer, provided the Board with an overview of the annual election of the Board officers.

Motion to appoint Dr. Fugaro as Chair: Roland Pickens.

Second: Maria Luz Torre. Unanimous vote to approve.

Motion to appoint Roland Pickens as Vice-Chair: Steve Fields

Second: Maria Luz Torre. Unanimous vote to approve.

Motion to appoint Emily Webb as Secretary/Treasurer: Irene Conway

Second: Eddie Chan. Unanimous vote to approve.

4. Consent Calendar

Dr. Fugaro reviewed the items on the consent calendar and informed the Board that any of the consent items may be pulled for discussion if needed. Emily Webb, Chair of the Finance Committee, stated the Finance Committee had no concerns or issues with the unaudited financial statements or Reinsurance Vendor Contract and recommended the Board's approval for those items. There were no requests to pull any items from the consent calendar.

Motion to approve the consent calendar: Emily Webb.

Second: Roland Pickens. Unanimous vote to approve.

5. CEO Report

Ms. Richardson provided the Board with a summary of key highlights from 2022 that included launching CalAIM initiatives, Enhanced Care Management and Community Support Programs, and the many infrastructure features to support the new initiatives. SFHP secured additional DHCS funding to eliminate a projected \$55 million annual loss related to fee-for-service claims anticipated from Zuckerberg San Francisco General Hospital, illustrating our mission to support the San Francisco safety net.

Ms. Richardson reminded the Board about SFHP's 1st State of the Plan on March 2, 2023. All Board members are invited and encouraged to attend. The event is to celebrate our 2022 accomplishments and get ready for 2023.

She reviewed the recent DHCS sanction of \$25,000 for not meeting the minimum performance levels for two quality measures. Nearly all health plans received a sanction, with fines ranging from \$25,000 to \$437,000.

Ms. Richardson introduced Gunilla Bergensten, Director, Marketing and Communications. Ms. Bergensten reviewed SFHP's new marketing campaign in November to raise awareness of SFHP and available health care benefits. The campaign is centered on the theme of taking a stand to ensure that "Everyone has the Right to Health Care." The campaign will be seen across several media including the use of buses, transit shelters, community newspapers, and digital channels.

Ms. Richardson also briefed the board that effective January 1, 2023, all managed care plans will be responsible for the full Medi-Cal long-term care benefit at skilled nursing facilities and the start of mandatory enrollment of dual eligible in Medi-Cal managed care. Both new member populations will not be assigned to medical groups, but will be in the SFHP Direct Network, for which SFHP will be at financial risk.

Lastly, Ms. Richardson gave the Board an update on the Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey. SFHP staff are moving forward with several efforts to increase CAHPS response rates for 2023 and are planning a number of interventions to help improve scores in 2024. As part of that effort, we will be forming a CAHPS provider workgroup, including Board members' organizations, which will serve as a format to hear from providers about initiatives they are instituting in their systems to improve patient experience and how SFHP could be helpful in supporting their efforts to improve patient experience and reduce barriers to care.

6. Federal and State Updates

Sumi Sousa, Chief Officer, Policy and Coverage Programs provided an update on Healthy San Francisco and City Options, as well as updates about federal Omnibus bill, new Congress, and State budget updates.

7. Interim Chief Medical Officer Report.

Eddy Ang, MD, MPH, provided the Board with an overview of SFHP quality strategy that is aligned with the DHCS quality strategy. He also reviewed the 2022 Quality Improvement Program (QIP) Evaluation and 2023 QIP, for the Board approval.

Motion to approve the 2022 QIP evaluation and 2023 QIP: Maria Luz Torre.
Second: Joseph Woo, MD. Unanimous vote to approve.

8. Member Advisory Committee (MAC) Report

Co-Chairs of MAC, Maria Luz Torre and Irene Conway provided reports from the November MAC meeting.

**9. Review Department of Health Care Services
2024 Contract Requirements Relating to the MAC**

Sarah Hesketh, Senior Advisor for Performance and Analytics, will provide an overview of the changes to the MAC required by the DHCS, including the need to create a MAC Selection Committee. She requested the Board members to consider submitting potential MAC Selection Committee nominees by April 1, 2023 for consideration for appointment by the Governing Board in May 2023.

10. Adjourn to Closed Session

Dr. Fugaro adjourned the meeting to Closed Session to review the Medicare Advantage Dual-Eligible Special Needs Plan (D-SNP) feasibility estimates.

11. Resume Open Session

Dr. Fugaro stated there were no actions taken in Closed Session. He reminded the Board that the March meeting will be in person at the SFHP offices at 50 Beale Street and thanked the Board for their time and participation.

12. Adjourn.

Dr. Fugaro adjourned the meeting.

Secretary/Treasurer