

GOVERNING BOARD MEETING MINUTES



Here for you

Joint San Francisco Health Authority & San Francisco Community Health Authority

Governing Board Minutes

June 28, 2023 (12:00 pm to 3:00 pm)

- 1. Board Attendance.** In attendance were Eddie Chan, PharmD, Irene Conway, Steven Fugaro, MD, Deneen Hadley, Johanna Liu, PharmD, Roland Pickens, MHA, FACHE, Maria Luz Torre, Joseph Woo, MD, Greg Wagner, and Jian Zhang, DNP, MS, FNP-BC.

Absent: Steve Fields and Emily Webb.

Guest: None

- 2. Welcome.** Steven Fugaro, MD, Chair, opened the meeting and welcomed everyone.

- 3. Consent Calendar.** Dr. Fugaro reviewed the items on the consent calendar and informed the Board that any of the consent items may be pulled for discussion if needed. He stated the Finance Committee had no concerns or issues with the unaudited financial statements or the approval of CalPERS salary schedule for FY 2023-2024. He stated the Finance Committee approved both for full Board for approval. There were no requests to pull any items from the consent calendar.

Motion to approve the consent calendar: Roland Pickens

Second: Irene Conway

Unanimous vote to approve.

- 4. CEO Report**

Yolanda R. Richardson provided the Board with highlights from her CEO report. She announced her appointment to the Office of Health Care Affordability (OHCA) as representative of the Local Health Plans of California. OHCA's first meeting was on June 21st. She stated she looked forward to supporting the statewide effort to address health care affordability.

Ms. Richardson provided the Board with an update on the search efforts for the Chief Financial Officer position. She stated we are still on target to have someone identified for the position prior to Skip Bishop's retirement at the end of the year.

Sarah Hesketh, Senior Health Plan Advisor, provided an Enhanced Care Management (ECM) overview. In 2020, the California Department of Health Care Services unveiled California Advancing and Innovating Medi-Cal (CalAIM), a new comprehensive approach to align Medi-Cal financing to be more focused on quality, equity, and health outcomes. Two initiatives within CalAIM are ECM and Community Supports, which are intended to improve care coordination and access to social support for some of Medi-Cal's most complex enrollees. Both programs officially launched in January 2022 and include multiple phases of implementation. Next steps are to align SFHP's new strategic plan pillars and our ECM and Community Supports strategy, which will be a vehicle to increase our community engagement and partnerships. Specifically, SFHP will be focused on bringing these programs to scale by partnering with providers and community-based organizations to expand capacity and enrollment,

identifying and leveraging the most effective engagement and outreach strategies, strengthening our internal capacity to provide effective oversight and support to our providers and community partners, and coordinating ECM and Community Supports efforts with other SFHP member interventions to improve quality, equity and outcomes.

Dr. Eddy Ang, Chief Medical Officer, gave an update on quality and HEDIS measures strategies. SFHP recently finalized our 2022 Managed Care Accountability Sets (MCAS) quality measure performance scores. In the near future, we will present our strategy for the new 2024 MCAS measures that DHCS will set minimum performance levels for managed care plans to meet. Measures currently identified as priority include Colorectal Cancer Screening, Pharmacotherapy for Opioid Use Disorder, and depression screening measures (Depression Remission or Response, Depression Screening and Follow-up, Prenatal and Postpartum Depression Screenings).

Diane Sargent, Director, Medicare D-SNP, provided the following updates:

- Dual-Eligible Special Needs Plans (D-SNPs) are Medicare Advantage (MA) health plans, which provide specialized wrap-around services to beneficiaries who are eligible for both Medicare and Medicaid.
- At the June 2016 Governing Board meeting, we received approval to explore the potential of implementing a D-SNP.
- At the January 2018 Governing Board meeting, SFHP decided to not move forward as the financial feasibility study by Milliman indicated significant losses would be incurred.
- As part of the CalAIM initiative, the Department of Health Care Services (DHCS) now requires Medi-Cal managed care plans to offer a D-SNP plan no later than January 1, 2026, with limited exceptions to delay.
- SFHP engaged Milliman to refresh their earlier feasibility study, which was presented at the January 2023 GB meeting.

SFHP is in the process of developing our implementation plan and provider contracting strategy. Our implementation timeline is closely coordinated with CMS's timeline and milestones for participation in the D-SNP program. We will provide the board with an in- depth update at our September Governing Board meeting.

5. Review and Approval of Practice Improvement Program (PIP)

Dr. Ang presented to the Board the recommended revisions to PIP for the period July 1 to December of 2023. The shortened period is due to moving PIP to align with a calendar year.

Motion to approve the proposed PIP: Eddie Chan, Pharm.D

Second: Joseph Woo, MD

Unanimous vote to approve.

6. Review and Approval of Combined Budget

Ms. Richardson, Mr. Bishop, Rand Takeuchi, Director, Accounting, provided an overview of the combined budget for San Francisco Health Authority and San Francisco Community Health Authority for Fiscal Year (FY) 2023-2024, which was presented and discussed in detail during the Finance Committee.

Motion to approve the FY 23-24 budget: Johanna Liu, Pharm.D

Second: Greg Wagner

The Board unanimously approved the combined budget for FY 23-24.

7. Review and Approval of SFHP FY 2023-24 Organizational Goals and Success Criteria Measures

Ms. Richardson presented the organizational goals and success criteria that provide the organization with three key goals aligned with the new Board-approved strategic pillars for FY 2023-24.

Motion to approve FY 23-24 organizational goals: Roland Pickens

Second: Deneen Hadley

The Board unanimously approved SFHP FY 2023-24 organizational goals and success criteria.

- 8. Member Advisory Committee (MAC) Report.** Co-Chairs of MAC, Maria Luz Torre and Irene Conway provided the MAC Committee report. At the May meeting Nina Maruyama, Chief Compliance and Regulatory Affairs Officer, provided an overview of the Medi-Cal renewal process. At the June meeting Jessica Shost, PharmD, Care Coordination Pharmacist, presented on behavior health, in addition, MAC member presented on SFHP's pain management program and monitoring of opioid use, as well as SFHP's contributions to San Francisco's response to the opioid epidemic. MAC member Ms. K presented on Narcan, opioid addiction management, and Hepatitis C.
- 9. Adjourn.** Dr. Fugaro adjourned the meeting.