
MEMBER ADVISORY COMMITTEE MINUTES FROM SEPTEMBER 3, 2025 MEETING



MEMBER ADVISORY COMMITTEE MINUTES

MAC Attendance: [REDACTED] Juthaporn Chaloeicheep, Abigail Alderson [REDACTED]
[REDACTED]

SFHP Staff Present: Alana Troutt, Dr. Steve O'Brien, Nina Maruyama, Edwin Poon, Matthias Jaime, Madyson Baker-Jones, Priscilla Luong, Emiliano Corona, and Tanya Yared.

MAC Absences: [REDACTED]

1. Call to Order (Abigail Alderson and Juthaporn Chaloeicheep):

The MAC meeting began at 10:03 am.

2. Approval of Minutes: MAC Meeting June 11, 2025 (Abigail Alderson and Juthaporn Chaloeicheep):

A motion was called by the MAC Co-Chairs, Juthaporn Chaloeicheep and Abigail Alderson to approve the MAC June 11, 2025, Minutes. [REDACTED], MAC Member, made the first motion to approve, and [REDACTED], MAC Member, seconded the motion. The motion passed unanimously, and June 11, 2025, MAC Minutes were approved.

3. Co-Chairs Announcements: (Abigail Alderson and Juthaporn Chaloeicheep):

No announcements were made by the MAC Co-Chairs.

4. CEO Updates: (Yolanda R. Richardson):

Yolanda Richardson, SFHP CEO, shared we are successfully launching the D-SNP product on January 1, 2026. Ms. Richardson spoke about mitigating the financial risk of declining Medi-Cal enrollment as well as opportunities with providers and community stakeholders. She introduced Alana Troutt, Chief of Staff to provide state and federal policy updates.

5. Updates from SFHP Committees:

A. Report on June 18, 2025, Governing Board Meeting: (Abigail Alderson and Juthaporn Chaloeicheep)

The Governing Board reported on the following items. 1) SFHP new Medicare program D-SNP will be launching January 2026; 2) SFHP projected revenues and expenses for FY 2025-2026; 3) CEO presented SFHP's 2025-2026 organizational goals and success criteria aligned with Board approved strategic pillars for upcoming fiscal year.

B. Report on August 21, 2024, Quality Improvement and Health Equity

Committee Meeting ([REDACTED]):

The Quality Improvement and Health Equity Committee (QIHEC) initiated two main items. 1) How is SFHP addressing Population Health Strategies such as hypertension and diabetes and 2) Can we implement campaigns to address these strategies.

6. Mental Health Survey & Outreach Plan (Tanya Yared):

Tanya Yared, SFHP'S Program Manager for Population Health, gave a presentation on the results of last year's Mental Health Survey & Outreach Plan. MAC members wanted SFHP to share information with CBOs (Community-based organizations) and a restructured website that allows more visibility for mental health related resources.

SFHP responded by:

- Redesigning SFHP website with mental health resources
- Providing digital education and a member newsletter
- Tabling and joining pop- up events

7. Community Health Assessment (Dr. Edwin Poon):

Dr. Poon, SFHP's, Chief Health Equity Officer gave MAC members a point-in-time snapshot of health of San Franciscans:

- San Francisco population and mortality data
- Persistent health challenges i.e. mental health, opioid use, nutrition- sensitive conditions

Dr. Poon gave a timeline on SFHP's next steps to address health assessments results.

8. 2026-2028 MAC Member Applications

Nina Maruyama, SFHP's Chief Compliance and Regulatory Officer announced new member applications are now live for 2026-2028. She directed the current MAC member to the application page and answered questions.

9. Adjournment.

The MAC meeting was adjourned at 11:45 a.m.