



**MEMBER ADVISORY COMMITTEE
SAN FRANCISCO HEALTH AUTHORITY**
www.sfhp.org

Valerie Huggins
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Maria Luz Torre (415) 722-6229 & Irene Conway, Co-Chairs

Meeting Agenda & Zoom Information
October 8, 2021
1:00PM- 3:00PM
Via Zoom Meeting

Meeting ID: 963 7237 3712
Passcode: 981557

By Mobile Phone
Number: 1-669-900-6833 - Meeting ID: 96372373712#

To use the **LANGUAGE INTERPRETATION SERVICES**, you will need to **DOWNLOAD** and install the Zoom app either on a Windows or Mac computer **OR** download and install the Zoom app onto an Android or IOS device (**iPhone/iPad**). You will need to set up a free Zoom account to use this service. **PLEASE** do this the day **BEFORE** the meeting.

LANGUAGE INTERPRETATION will not work if you connect via a web browser or on a Chromebook.

In addition, we ask if you could follow these simple ground rules during the meeting:

1. Attend on time. Be engaged. Do not drift in and out of the meeting. And do not leave before meeting is adjourned.
2. Be patient while we are working out the technical issues.
3. Be courteous. Mute yourself and listen while others are talking.
4. Raise your hand to speak. (We will give instructions on how to do this on zoom).
5. Mute yourself unless you are recognized to speak and make sure you are in a quiet location.
6. Turn off TV, radio and other background noise.

AGENDA

1. Welcome, Introductions & Roll Call
2. Adopt Agenda/Approve Minutes
3. Reports-
 - Chairs & Governing Board: Maria Luz Torre & Irene Conway
 - Quality Improvement Committee: Irene Conway, Edward Evans, and Idell Wilson
 - Staff Report: John F. Grgurina, Jr., CEO
4. Discussion: Committee Meeting Etiquette
5. Discussion: Wellness Check
6. Discussion: Appeals and Grievances Presentation: SFHP Staff, Grace Carino, Jada Rosa, and Jesse Chairez
7. Public Comment:
8. Calendar Items for Next Meeting:
9. Announcements:
10. Other: Update Members Contact Information
11. Adjournment:

Please Note These Upcoming SFHA Meetings:

Finance Committee:	November 3, 2021 (11am-12pm)
Governing Board:	November 3, 2021 (12pm-2pm)
Member Advisory Committee:	November 12, 2021 (1pm-3pm)
Quality Improvement Committee:	December 9, 2021 (7:30am- 9:30am)
