

**March 2, 2018
Member Advisory Committee
Meeting Minutes**

Members Present:

Members Absent:

Excused:

Guests: None

Staff: Stephanie Boyce, John F. Grgurina, Jr., Valerie Huggins, Vanessa Pratt, Julio Mora, Mia Schwartz and Edward Cho

1. Welcome, Introductions and Roll Call:

The meeting was called to order at 1:00pm.

2. Approval of Agenda & Minutes:

The agenda was approved with one amendment to discuss goals and assignments and the minutes were approved as written.

3. Committee Reports:

Chair & Governing Board Report-Maria Luz Torre & Irene Conway

Irene Conway and Maria Luz Torre reported that the Board had no scheduled meeting.

The next scheduled Board meeting is March 7, 2018.

Quality Improvement Committee (QIC) Report-Ed Evans and Irene Conway

Ed Evans and Irene Conway reported that the Quality Improvement Committee met on February 8, 2018.

Ms. Conway mentioned there's a new policy for members with alcohol misuse and counseling.

The next scheduled meeting is April 5, 2018.

Staff Report: John F. Grgurina, Jr., CEO

John F. Grgurina, Jr., CEO, reported on a few updates.

Mr. Grgurina reported that, at its next meeting on March 7th, the Governing Board will vote on adding a new provider to the SFHP network. In addition to this, Mr. Grgurina mentioned seeking approval for a multi-million dollar request for the providers. Mr. Grgurina will report the results to Member Advisory Committee (MAC) at its April meeting.

Mr. Grgurina answered the Committee's questions

4. Discussion: Set 2018 Committee Goals

The Committee reviewed and finalized their 2018 goals for forwarding to the Governing Board for approval at the next Board meeting.

5. Discussion: Member Incentives

San Francisco Health Plan (SFHP) staff attended the Committee meeting to get some feedback on the Plan's current mailer to its members.

The Committee provided staff members with feedback and suggestion for the current mailer. Staff thanked the Committee and will give an update on the mailers to the members in the Summer.

6. Public Comment

There were no members from the public present.

7. Calendar Items for Next Meeting

There were no items calendared.

8. Announcements

Maria Luz Torre will be attending Stand for the Children Rally on May 9, 2018.

9. Adjournment

The meeting adjourned at 2:45pm.

Date Approved _____

Maria Luz Torre and Irene Conway, Co-Chairs