

**January 13, 2023
Member Advisory Committee
Meeting Minutes**

Members Present:



Members Absent: None

Excused: None

Guests: Weikuen Tang (Interpreter)

Staff: Valerie Huggins and Sarah Hesketh

Due to the COVID-19 public health emergency and in accordance with Governor Newsom's Executive Order N-29-20, the Member Advisory Committee members attended this meeting via Zoom. The meeting was closed to in-person public attendance, but the Zoom information was provided on the publicly posted agenda. This precaution was taken to protect all members, staff, and the public. All the Committee members, staff and public attended the meeting virtually.

1. Welcome, Introductions and Roll Call:

The meeting was called to order at 1:00pm.

2. Approval of Agenda & Minutes:

The agenda and minutes were approved as written

3. Committee Reports: Chair & Governing Board Report-Maria Luz Torre and Irene Conway

Ms. Torre and Ms. Conway reported the Board met on January 11, 2023.

Quality Improvement Committee (QIC) Report-Ed Evans, Irene Conway, and Idell Wilson

The next scheduled QIC meeting is February 28, 2023.

Staff Report: Sarah Hesketh, Senior Advisor for Performance and Analytics

Ms. Hesketh provided the Committee with an update on the Committee's future structure.

4. Discussion: Committee Etiquette

The Co-chairs reminded the members to participate in the meetings, be on time, and be courteous to one another as well as the Health Plan staff.

5. Discussion: MAC Future Structure

Sarah Hesketh, Senior Advisor for Performance and Analytics, provided the changes to the Member Advisory Committee (MAC) required by the Department of Health Care Services (DHCS). We are requesting members of the Governing Board submit potential MAC Selection Committee nominees by April 1, 2023 for consideration for appointment by the Governing Board in May 2023. No action by the Governing Board is required at the January 11, 2023 meeting. (a detailed PowerPoint presentation was presented at the Committee meeting)

Background:

The SFHP Member Advisory Committee (MAC) serves an important role at SFHP, providing critical feedback and input on a wide range of topics, including member education, access and health system barriers, translation services, member satisfaction surveys and many other topics critical to operations and service delivery. The current MAC committee is comprised of 19 members who are SFHP members, former and current, or member guardian/representatives of SFHP members.

6. Public Comment:

There were no public comments.

7. Calendar Items for Next Meeting:

There were no items calendared for the next meeting.

8. Announcements:

There were no announcements.

9. Other:

No other topics were discussed.

10. Adjournment

The meeting adjourned at 3:00pm.

Date Approved _____

Maria Luz Torre and Irene Conway, Co-Chairs