

February 11, 2022 Member Advisory Committee Meeting Minutes

Members Present:			
Members Absent:			
Excused: None			

Guests: Weikuen Tang (Interpreter) and Bisma Farzansyed

Staff: Stephanie Boyce, John F. Grgurina, Jr., and Valerie Huggins

Due to the COVID-19 public health emergency and in accordance with Governor Newsom's Executive Order N-29-20, the Member Advisory Committee members attended this meeting via Zoom. The meeting was closed to in-person public attendance, but the Zoom information was provided on the publicly posted agenda. This precaution was taken to protect all members, staff, and the public. All the Committee members, staff and public attended the meeting virtually.

1. Welcome, Introductions and Roll Call:

The meeting was called to order at 1:00pm.

2. Approval of Agenda & Minutes:

The agenda was approved and the minutes from the January 14, 2022 Committee meeting were approved as written.

3. Committee Reports: Chair & Governing Board Report-Maria Luz Torre and Irene Conway

Ms. Torre reported from the special Board meeting on February 2, 2022. The Board has approved the verbal offer for the new SFHP CEO, Yolanda Richardson. Ms. Richardson is an experienced and compelling leader who brings tremendous vision, operational excellence and passion to her work. Some of you may know Yolanda was with SFHP and served as our COO from 2008 through 2009, working with me to build the foundation for where we are as an organization today. She helped improve the Healthy San Francisco program in its first year of operation, as well as the opening of San Francisco's employer spending requirement, which became today's City Option program. We were all proud to be

part of Healthy San Francisco, which was recognized by President Obama in February 2009 for its creative and effective methods of delivering health care to the underserved.

Quality Improvement Committee (QIC) Report-Ed Evans, Irene Conway, and Idell Wilson

There was no QIC meeting as it was canceled. The next scheduled meeting is February 24, 2022.

Staff Report: John F. Grgurina, Jr., CEO

Mr. Grgurina announced Yolanda Richardson will be the next Chief Executive Officer of San Francisco Health Plan, effective March 31st, 2022. After several months of a very thoughtful, rigorous and focused search process, the Governing Board, as advised by the Search Committee, unanimously selected Yolanda Richardson in a special Board meeting that was held on February 2, 2022.

Currently, Yolanda serves Governor Newsom as his Secretary of the California Government Operations Agency. Since her appointment in January of 2020, she has overseen 11 state departments and offices essential to the effective administration of California state government, and she places a high priority on addressing issues of equity and inclusion in state hiring, promotion and procurement. During the pandemic, Yolanda directed the urgent transition of half the state's 220,000-person workforce to telework, oversaw procurement of millions of pieces of personal protective equipment and worked with state building teams to expand COVID-19 testing capacity.

Later, with Code for America founder Jennifer Pahlka, she led a strike team to improve technology and operations at the Employment Development Department. In January 2021, Governor Newsom called on Yolanda to help increase the pace of vaccine administration statewide and ensure vaccines were distributed equitably. She launched a "Get Out the Vaccine" campaign in partnership with UCLA and community organizations statewide to promote vaccinations, knocking on more than three million doors to help Californians access the COVID-19 vaccine.

For her wide-ranging work during the pandemic, Yolanda was named "Public Administrator of the Year" in 2021 by the American Society of Public Administration and one of five "Warrior Women" leading the fight against COVID-19 in 2021 by California Women Lead.

Mr. Grgurina then answered a few of the Committee's questions. The Committee thanked Mr. Grgurina for his update on the new CEO and look forward to working with her.

4. Discussion: Committee Etiquette

The Co-chairs reminded the members to participate in the meetings, be on time, and be courteous to one another as well as the Health Plan staff.

5. Discussion: Wellness Check

The Committee continues to practice keeping themselves healthy, safe, and sharing different activities to do during these difficult times.

6. Discussion: Zoom Training

Bisma Farzan attended the Committee meeting to provide a basic training on how to navigate Zoom and use the different functions/settings to participate in Zoom meetings.

7. Public Comment:

There were no public comments.

8. Calendar Items for Next Meeting:

There were no items calendared for the next meeting.

9. Announcements:

There were no announcements.

10. Other:

No other topics were discussed.

11. Adjournment

The meeting adjourned at 3pm.

Date Approved	
Maria Luz Torre	and Irene Conway. Co-Chairs