



MEMBER ADVISORY COMMITTEE (MAC) SAN FRANCISCO HEALTH AUTHORITY

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MAC MEETING MINUTES

Wednesday, February 5, 2025

10:00 AM to 12:00 PM

MEETING LOCATION

San Francisco Health Plan (SFHP) Office

300 Mission (50 Beale Street), 12th Floor, Castro Conference Room San Francisco, CA 94105

MAC Attendance:

Maria Contreras, M Villaluna, Vanessa Jackson, Juthaporn Chaloeicheep, Abigail Alderson, Edgar Castellanos Diaz, Jose Contreras, and Yu Rong Huang

SFHP Staff Present:

Yolanda Richardson, Alana Troutt, Matthias Jaime, Madyson Baker-Jones, Val Huggins, Nina Maruyama, Priscilla Luong, and Veronica Nicholson

La Raza Staff Present: Gabriel Medina, and Nicolas Gonzalez

Translation Staff Present: Weikuen Tang

MAC Absences: Carol Gordon, Yves Tcheutchoua, May Fung Jang, and Mayli Lee

1. Call to Order (Abigail Alderson and Juthaporn Chaloeicheep):

The MAC meeting started at 10:15 am.

2. Approval of Minutes: MAC Meeting December 4, 2024 (Abigail Alderson and Juthaporn Chaloeicheep):

A motion was called by the MAC Co-Chairs, Juthaporn Chaloeicheep and Abigail Alderson to approve the MAC December 4, 2024, Minutes. Maria Contreras, MAC Member, made the first motion to approve, and Jose Contreras, MAC Member, seconded the motion. The motion passed unanimously, and the December 4, 2024, MAC Minutes were approved.

3. Co-Chairs Announcements: (Abigail Alderson and Juthaporn Chaloeicheep):

No announcements were made by the MAC Co-Chairs. The MAC discussion floor opened. Ms. Contreras brought attention to the United States being under a new administration and issued the importance of quality of care for equitable coverage for all. Ms. Alderson followed up that Agenda item 7. will proceed to go into detail later in the MAC meeting.

4. CEO Updates: (Yolanda R. Richardson):

Yolanda Richardson, SFHP CEO, shared the honor to be present and wished everyone a Happy New Year. Ms. Richardson reiterated that SFHP is grateful for MAC to serve in their capacities and provide feedback on decision-making. Upholding the same degree of excellence and member care will always be SFHP's mission. Despite potential policy changes, Ms. Richardson is hopeful and continues to be impressed with the team that strives to provide service to SFHP's members. MAC Co-Chairs and Committee were acknowledged.

5. Updates from SFHP Committees: A and B.

A. Report on January 15, 2025, Governing Board Meeting: (Abigail Alderson and Juthaporn Chaloeicheep)

The Governing Board voted on the D-SNP Medicare update, discussing finances, California state budget, U.S. administration, and related potential impacts. A large section of the Governing Board meeting was closed session. Closed session items were not discussed.

B. Report on December 19, 2024, Quality Improvement and Health Equity Committee Meeting (Maria Contreas and Yves Tcheutchoa):

The Quality Improvement Health Equity Committee (QIHEC) initiated two main items. 1) Efforts in identifying health disparities by SF districts, and 2) analyzing policy changes to understand healthcare impacts. What specific issues impact each district will later be addressed.

6. Planning for Upcoming MAC Meetings in 2025: (Abigail Alderson and Juthaporn Chaloeicheep):

MAC planning items for the upcoming 2025 MAC meetings discussed include the following:

- Anticipating a potential update regarding strengthening channels of communication
- Addressing fear within the community regarding access to healthcare services
- Stay informed about potential changes regarding access to services
- Providing more information about laws and regulations
- Addressing needs for increased neurodivergent and mental health care resources
- Upholding gender-affirming care resources and options for members
- Exploring which specific areas of care can be expanded on for members

MAC explored the above topic goal items to connect with MAC's mission. MAC will be meeting six times during 2025 and are planning to mindfully address what items of discussion will add benefit to the San Francisco communities.

Training for Robert's Rules of Order will be put into place in the 2025 MAC Meeting topics of discussion to equip MAC with knowledge of meeting process and procedures. Potential volunteer opportunities and areas of support may also be addressed in the 2025 MAC schedule.

7. Policy and Politics Today (Alana Troutt):

Alana Troutt, SFHP COS, gave a federal update and background of policy career and work. Ms. Troutt emphasized the importance of the U.S. Constitution and related Executive Orders. Guests from La Raza Community Center, Gabriel Medina, Executive Director La Raza, and Nicolas Gonzalez, Immigration Attorney La Raza, attended the MAC meeting to present educational resources for MAC. During Mr. Gonzalez's presentation, policy and politics were discussed. Concerns for the undocumented population were addressed as well. Legal background, amendment details, and advice to uphold Constitutional rights were given the MAC. Patient and provider protection was reiterated within the parameters of U.S. law.

8. MAC Annual Demographic Survey (Matthias Jaime)

Matthias Jaime, Director Policy and Innovation SFHP, administered the survey for MAC to gain data to better understand and support San Francisco communities.

9. Adjournment.

The MAC meeting was adjourned at 12:15 pm.