

**March 11, 2022  
Member Advisory Committee  
Meeting Minutes**

**Members Present:** [REDACTED]

**Members Absent:** [REDACTED]

**Excused:** None

**Guests:** Weikuen Tang (Interpreter)

**Staff:** John F. Grgurina, Jr., Valerie Huggins, Dr. Fiona Donald, and Kaitlin Hawkins

Due to the COVID-19 public health emergency and in accordance with Governor Newsom's Executive Order N-29-20, the Member Advisory Committee members attended this meeting via Zoom. The meeting was closed to in-person public attendance, but the Zoom information was provided on the publicly posted agenda. This precaution was taken to protect all members, staff, and the public. All the Committee members, staff and public attended the meeting virtually.

**1. Welcome, Introductions and Roll Call:**

The meeting was called to order at 1:00pm.

**2. Approval of Agenda & Minutes:**

The agenda was approved and the minutes from the February 11, 2022 Committee meeting were approved as written.

**3. Committee Reports: Chair & Governing Board Report-Maria Luz Torre and Irene Conway**

Ms. Torre and Ms. Conway both reported that the Board met on March 2, 2022.

The Newsom Administration proposes to contract directly with Kaiser on a statewide basis under special rules beginning in 2024. Kaiser will continue to contract with the State. Kaiser subcontracts with multiple local health plans (including SFHP) to provide additional network access to their membership.

## **Quality Improvement Committee (QIC) Report-Ed Evans, Irene Conway, and Idell Wilson**

Due to time constraint, the QIC was not discussed. The next scheduled meeting is April 21, 2022.

### **Staff Report: John F. Grgurina, Jr., CEO**

Mr. Grgurina stated this is his last meeting with the Committee, and how he valued the Committee during his time as CEO. He stated that the Committee picked our logo, helped us with TelaDoc, and member incentives. Mr. Grgurina mentioned how important it is to have a Members Advisory Committee, and he is grateful for the last 14 years. Lastly, he said a special thank you, to the Co-Chairs, Ms. Conway, and Ms. Torre.

Mr. Grgurina then answered a few of the Committee's questions. The Committee thanked Mr. Grgurina for his stellar leadership at the San Francisco Health Plan, for actively listening to the concerns of the members through the MAC and addressing their needs.

### **4. Discussion: Committee Etiquette**

The Co-chairs reminded the members to participate in the meetings, be on time, and be courteous to one another as well as the Health Plan staff.

### **5. Discussion: Wellness Check**

The Committee continues to practice keeping themselves healthy, safe, and sharing different activities to do during these difficult times.

### **6. Discussion: COVID 19 Vaccines/Resources/Pharmacy Change Updates**

Dr. Fiona Donald and Kailin Hawkins attended the Committee meeting to give updates on COVID 19 vaccinations and Pharmacy updates.

Dr. Fiona mentioned that COVID cases has gone down and the risk is much lower, and some places have lifted the mask mandate. However, you can still wear your masks for that extra protection. Dr. Fiona also highlighted that COVID is more deadly than a flu or a cold.

Ms. Hawkins reviewed the following to the Committee.

- Reviewed timeline of Medi-Cal Rx Transition and planning
- Reviewed steps SFHP has taken to support DHCS and members:
  - Prescription and prior authorization history to help members continue to fill their medications under DHCS/Magellan after 1/1.
  - Advocacy with DHCS to expand and improve drug coverage under Medi-Cal Rx.
  - Developed informational materials for SFHP staff and shared with partners (providers, pharmacies).
- Continued efforts to support patients:
  - Coordinating with providers to switch medications or file prior authorization if needed before.
  - Ongoing advocacy with DHCS about drug coverage, policies, and provider/pharmacy/member communication

Dr. Fiona and Ms. Hawkins answered a few of the Committee questions.

The Committee thanked them both for attending their meeting.

**7. Public Comment:**

There were no public comments.

**8. Calendar Items for Next Meeting:**

There were no items calendared for the next meeting.

**9. Announcements:**

There were no announcements.

**10. Other:**

No other topics were discussed.

**11. Adjournment**

The meeting adjourned at 3pm.

Date Approved \_\_\_\_\_

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Maria Luz Torre and Irene Conway, Co-Chairs