

**April 8, 2022
Member Advisory Committee
Meeting Minutes**

Members Present:



Members Absent:



Excused: None

Guests: (Interpreter)

Staff: Yolanda R. Richardson and Valerie Huggins

Due to the COVID-19 public health emergency and in accordance with Governor Newsom's Executive Order N-29-20, the Member Advisory Committee members attended this meeting via Zoom. The meeting was closed to in-person public attendance, but the Zoom information was provided on the publicly posted agenda. This precaution was taken to protect all members, staff, and the public. All the Committee members, staff and public attended the meeting virtually.

1. Welcome, Introductions and Roll Call:

The meeting was called to order at 1:00pm.

2. Approval of Agenda & Minutes:

The agenda was approved with one amendment – to add concerns or questions for the Quality Improvement Committee. The minutes from the March 11, 2022 Committee meeting were approved as written.

3. Committee Reports: Chair & Governing Board Report-Maria Luz Torre and Irene Conway

There was no Governing Board report. The next scheduled meeting is May 4, 2022.

Quality Improvement Committee (QIC) Report-Ed Evans, Irene Conway, and Idell Wilson

Ms. Wilson asked if the Committee have any concerns or issues regarding their health care, to let the QIC representatives know, so they can bring it up to the QIC Committee. The next scheduled meeting is April 21, 2022.

Staff Report: Yolanda R. Richardson, CEO

The Committee introduced themselves to Ms. Richardson and then opened the floor for her to introduce herself. Ms. Richardson introduced herself to the Committee and let them know she is very excited to be the new CEO at San Francisco Health Plan and is looking forward to working with the Committee.

4. Discussion: Committee Etiquette

The Co-chairs reminded the members to participate in the meetings, be on time, and be courteous to one another as well as the Health Plan staff.

5. Discussion: Wellness Check

The Committee continues to practice keeping themselves healthy, safe, and sharing different activities to do during these difficult times.

6. Public Comment:

There were no public comments.

7. Calendar Items for Next Meeting:

There were no items calendared for the next meeting.

8. Announcements:

There were no announcements.

9. Other:

No other topics were discussed.

10. Adjournment

The meeting adjourned at 3pm.

Date Approved _____

Maria Luz Torre and Irene Conway, Co-Chairs