

**September 16, 2022
Member Advisory Committee
Meeting Minutes**

Members Present:

[REDACTED]

Members Absent:

[REDACTED]

Excused: None

Guests: Agnes Yau (Interpreter)

Staff: Yolanda Richardson, Valerie Huggins, and Tanya Yared

Due to the COVID-19 public health emergency and in accordance with Governor Newsom's Executive Order N-29-20, the Member Advisory Committee members attended this meeting via Zoom. The meeting was closed to in-person public attendance, but the Zoom information was provided on the publicly posted agenda. This precaution was taken to protect all members, staff, and the public. All the Committee members, staff and public attended the meeting virtually.

1. Welcome, Introductions and Roll Call:

The meeting was called to order at 1:00pm.

2. Approval of Agenda & Minutes:

The original scheduled meeting on September 9th was canceled and reschedule to September 16th, due to technical difficulties with Zoom.

The September 16th agenda was approved, and the minutes from the August 12, 2022, Committee meeting were approved as written. In addition, there were no voting items or presentations at the August meeting.

3. Committee Reports: Chair & Governing Board Report-Maria Luz Torre and Irene Conway

Ms. Torre and Ms. Conway reported the Board met on September 7, 2022.

Ms. Conway mentioned, Dr. Eddy Ang is the Interim CMO for San Francisco Health Plan. In addition, the Plan will be hiring a Health Equity Officer.

Ms. Conway then discussed the Board approved the Medi-Cal CalAIM Housing and Homelessness Incentive Program (HHIP). The proposal for \$25.0 million in an initial investment for targeted initiatives aimed at addressing housing and homelessness for SFHP members. These expenditures will support SFHP's achievement of metrics and ability to earn incentive dollars through the Department of Health Care Services (DHCS) HHIP. It is expected that incentive funding earned will cover 100% of HHIP Investment Plan expenditures. The Health Plan may request additional investments in the future up to the full amount of \$38.98 million allocated by DHCS for SFHP.

Ms. Torre noted that San Francisco Health Plan (SFHP) will be working with local city partners working on homelessness to help leverage this State investment.

Lastly, Ms. Conway mentioned there will be significant changes in the Department of Health Care Services (DMHC) 2024 contract. A few of the changes are the Quality Improvement Committee (QIC) will be changed to the Health Equity Transformation Committee (QIHETC), and the Members Advisory Committee roles, responsibilities and structure will also change.

The next scheduled Board meeting is November 2, 2022.

Quality Improvement Committee (QIC) Report-Ed Evans, Irene Conway, and Idell Wilson

Ms. Wilson reported the QIC met on August 11th. Ms. Wilson reminded everyone if they have any issues to please let her know so she can bring it up at the QIC meeting.

The next schedule QIC meeting is October 20, 2022.

Staff Report: Yolanda R. Richardson, CEO

Ms. Richardson attended the meeting and provided the Committee with highlights from the Governing Board meeting. She mentioned the Medi-Cal CalAIM Housing and Homelessness Incentive Program (HHIP). The proposal for \$25.0 million in an initial investment for targeted initiatives aimed at addressing housing and homelessness for SFHP members.

Ms. Richardson then discussed CalAIM's bold mission to transform Medi-Cal requires the investment and sustained commitment of a broad network of health partners, including plans, providers, and community-based organizations. CalAIM is creating a better Medi-Cal for over 14 million Californians, offering more equitable, coordinated, and person-centered care.

The contract for commercial MCPs will be the same contract SFHP will be required to implement as of January 1, 2024. There will be significant changes in the Department of Health Care Services (DMHC) 2024 contract. A few of the changes are the Quality Improvement Committee (QIC) which will be changed to the Health Equity Transformation Committee (QIHETC), and the reconstruction of the Members Advisory Committee roles and responsibilities. In addition, Ms. Richardson said she will keep the Committee updated on the changes.

Lastly, Ms. Richardson answered a few questions, and the Committee thanked her for her report.

4. Discussion: Committee Etiquette

The Co-chairs reminded the members to participate in the meetings, be on time, and be courteous to one another as well as the Health Plan staff.

5. Discussion: Wellness Check

The Committee continues to practice keeping themselves healthy, safe, and sharing different activities to do during these difficult times.

6. Discussion: Monkeypox Review

Tanya Yared, Qualified Health Educator, attended the Committee meeting to review the Monkeypox FAQ on the SFHP website. Ms. Yared welcomed any questions and suggestions on the FAQs. The Committee asked a few questions and thanked Ms. Yared for attending their meeting.

7. Public Comment:

There were no public comments.

8. Calendar Items for Next Meeting:

There were no items calendared for the next meeting.

9. Announcements:

There were no announcements.

10. Other:

No other topics were discussed.

11. Adjournment

The meeting adjourned at 3pm.

Date Approved _____

Maria Luz Torre and Irene Conway, Co-Chairs