

**February 14, 2020
Member Advisory Committee
Meeting Minutes**

Members Present: [REDACTED]

Members Absent: None

Excused: [REDACTED]

Guests: None

Staff: Stephanie Boyce, Valerie Huggins, and Nina Maruyama

1. Welcome, Introductions and Roll Call:

The meeting was called to order at 1:00pm.

2. Approval of Agenda & Minutes:

The agenda was approved and the minutes from January 10, 2020 Committee meeting were approved as written.

3. Committee Reports:

Chair & Governing Board Report-Maria Luz Torre & Irene Conway

Ms. Torre and Ms. Conway both reported that there was no Board meeting. The next scheduled Governing Board meeting is March 4, 2020.

Quality Improvement Committee (QIC) Report-Ed Evans and Irene Conway

Ms. Conway and Mr. Evans reported that QIC meeting was canceled.

The February 2020 QIC meeting was canceled. The next scheduled meeting is April 9, 2020.

Staff Report: John F. Grgurina, Jr., CEO was unable to attend the Committee's meeting this month. Nina Maruyama, Officer, Compliance and Regulatory attended the Committee's meeting to provide them with an overview of San Francisco Health Plan's (SFHP) Evidence of Coverage (EOC). Ms. Maruyama passed out a summary explaining SFHP's benefits, covered services, and what the member pays.

Ms. Maruyama answered most of the Committee's questions and will follow-up with a few members that have concerns regarding their healthcare.

The Committee thanked Ms. Maruyama for providing the EOC and explaining in detail what each benefit entitles.

4. Discussion: Finalize 2020 MAC Goals

The Committee reviewed and finalized their 2020 goals for forwarding to the Governing Board for approval at the March 4, 2020 Board meeting.

5. Discussion: Community Health Resource Sharing

Libah Sheppard shared that her daughter is the Author and Publisher of her own children's book. "What the World Is Like Without Black People." In addition, Committee members also acknowledged Black History Month.

6. Public Comment:

There were no public comments.

7. Calendar Items for Next Meeting:

There were no items calendared.

8. Announcements:

Members made several announcements; Parent Voices will be hosting a "Knowledge Is Power" advocacy training on February 22, 2020. There will be a 'Black Joy Parade' in Oakland on February 23, 2020. And lastly, members were encouraged to register to vote on March 3, 2020 by February 18, 2020. They can also register to vote on the day of the election at any precinct in California.

9. Other:

No other topics were discussed.

10. Adjournment

The meeting adjourned at 3pm.

Date Approved _____

Maria Luz Torre and Irene Conway, Co-Chairs